

4th July 2025

Dear Residents,

We are writing to alert you to planned works taking place over the weekend of 5th-6th July 2025, where we will be flaring biogas to facilitate essential maintenance of our biogas pipework.

How will this affect me?

There may be a slightly elevated odour due to increased flaring of biogas.

What are we doing?

Our contractors will be conducting essential tightness tests to ensure the resilience of our biogas pipework. These activities will be supervised by key TW personnel, and odour suppressant units have been deployed at the location to mitigate potential odours as far as possible.

Area of Works

The work is being carried out in the area designated by the red dot below.





21st February 2025

Dear Residents,

We are writing to alert you to alert you to works which will be going ahead 27th February to 'seed' the Main Pumping Station (MPS) Odour Control Unit (OCU). The MPS OCU has been going through refurbishment and upgrading and we will now be at the phase to commission this.

How will this affect me?

There may be a slightly elevated dour as the refurbished biological filter needs to 'seed' and come to optimal working efficiency.

What are we doing?

Our contractors will be working in a safe manner and will continually be involved in the seeding process. We will have odour suppressant units at the location to try and mitigate and keep odours to a minimum. The works that have been completed on this OCU are as follows, refurbishment to the biological filter and addition of two dry scrubbing units to further remove residual odours.

Area:

The are with the red dot will be the most impacted, the most impacted residential area could be Weavers Close but depending on weather conditions other areas around the site may experience odour.



Kind regards, The Mogden Management Team



22nd July 2024

Dear Residents,

We are writing to alert you to planned works which will be commencing on 23rd July to commission a new Odour Control Unit (OCU) 15. This new asset has been constructed as part of the J010 resilience programme, and will siphon potentially odour-causing gases from a new Thickened Sludge Blending Tank (TSBT). In order to commission this asset, gas is required to be required to be passed through the OCU media in order to 'seed' it for use. During these works, there is the potential for a slightly elevated odour, however we are implementing both monitoring and mitigation.

How will this affect me?

There may be an increased odour on site due to the works being carried out.

What are we doing?

Our contractors will continuously monitor the area for the presence of H2S throughout commissioning, and will feed this data into a daily operations call. If commissioning is not proceeding as planned, works will be halted. Additionally, 2x odour suppressant units will be situated immediately upwind and downwind of the asset.

Area:

The red dot indicates the new OCU 15 asset. The potentially impacted residential area will be dependent on weather conditions.



Kind regards, The Mogden Management Team



26th June 2024

Dear Residents,

We are writing to let you know that we are doing some essential cleaning maintenance on our North Final Settlement Tanks (FSTs). Upon disturbing them there has been a release of odour from the tanks.

How will this affect me?

You many experience an odour at the North of the site, due to the hot weather conditions we understand this may be distressing but we can assure you the this work is temporary and will improve quickly.

What are we doing?

We are undertaking some essential cleaning of the North FSTs to mitigate any odour risk in the future. This has caused a short term increase in odour to the North of the site. We are working quickly to ensure all works are complete and nuisance is reduced as soon as possible and we have deployed an odour suppressant unit to mitigate the odour.

Area:

The area with the red dot is where we are working impacting residents around Weavers Close / Worton Road and Woodlands but dependent on wind direction other locations may be affected.



Kind regards, The Mogden Management Team



24th May 2024

Dear Residents,

We are wanting to alert you to works which will be going ahead on 28th May to fix the issue found on a pipe to Odour Control Unit (OCU) 12, notified on 9th April. During these works there is potential for there to be a slightly elevated odour.

How will this affect me?

There will be an increased odour on the site due to the works being carried out to fix the pipe.

What are we doing?

Our contractors will be working in a safe manner and will continuously gas monitor the area so they can remove the broken pipe and fix with a new piece. We will have odour suppressant units at the location to try and keep any odours escaping to a minimum.

Area:

The area with the red dot will be the most impacted, the most impacted residential area could be Whitton Dene but dependant on weather conditions other areas around the site may experience higher than normal odour. We won't know exactly until the day on wind directions and speeds.



Kind regards, The Mogden Management Team



18th April 2024

Dear Residents,

We are aware of an elevated odour that is impacting the South side of the works, this is due to a broken Odour Control Unit (OCU) pipe. The site mechanical team have affected and secured a temporary rubber-collar brace around the affected pipework to limit odour released. We are now seeking a long term solution as soon as possible.

How will this affect me?

You may experience increased levels of odour at this time.

What are we doing?

We have now engaged a temporary repair, we continue to have odour suppressant units on site to help mitigate the odour where possible and the teams are monitoring the situation.

Area:

The South West of the works will be the most impacted, Whitton Dene and surrounding roads although depending on wind direction this may change.



Kind regards, The Mogden Management Team



9th April 2024

Dear Residents,

We are wanting to alert you to an issue found on a pipe to Odour Control Unit (OCU) 12 which may mean there is a slightly elevated odour. The work is to fix this is currently being scoped and assessed and as soon as we have a date for this we will update.

How will this affect me?

There will be an increased odour on the site due to a split in the pipework and the liquor spill.

What are we doing?

We are replacing the pipework to the OCU. We will have odour suppressant units at the location to try and keep any odours escaping to a minimum. Our day operations team will also be hosing down the area routinely to reduce the spill build up. We are working as quickly as possible to get this issue resolved.

Area:

The area with the red dot will be the most impacted, the most impacted residential area will be Whitton Dene, Mogden Lane, Hall Road but dependant on weather conditions other areas around the site may experience higher than normal odour.



Kind regards, The Mogden Management Team



8th April 2024

Dear Residents,

We are wanting to alert you to some essential work we are doing on E Battery FSTs which may mean there is a slightly elevated odour. The work will be carried out from the 15th April 2024 and completed by the 30th April 2024, this work is ongoing and we will aim to alert you

How will this affect me?

There will be an increased odour on the site due to there being bridges out of service, we do have the scum pumps running and hoses set up to these tanks to reduce the scum build up.

What are we doing?

We are replacing the centre bearing on one of the bridges and a gearbox on the other. We will have odour suppressant units at the location to try and keep any odours escaping to a minimum.

Area:

The areas with the red dots will be the most impacted, the most impacted residential area will be Whitton Dene and Hall Road but dependent on weather conditions other areas around the site may experience higher than normal odour.



Kind regards, The Mogden Management Team