



# Disconnect your water supply

Application form

Please complete this form and return it to us at



[developer.services@thameswater.co.uk](mailto:developer.services@thameswater.co.uk) or



Thames Water, Developer Services,  
Clearwater Court, Vastern Road, Reading, RG1 8DB

# Disconnect your water supply

Please complete this form if you'd like to permanently disconnect your existing water supply.  
If you share a supply with one or more neighbours, please bear in mind you'll need their permission first.

When you're finished, submit this application to [developer.services@thameswater.co.uk](mailto:developer.services@thameswater.co.uk) along with [a plan](#) showing the location of the existing supply or supplies you'd like to disconnect.

## Your details

Title                      Mr            Mrs            Ms            Miss            Dr            Other

First name (s)

Last name

Company name

Phone number

Email address

## Your address

Address line 1

Address line 2

County

Postcode

## Nominated contact details (if applicable)

We'll contact this person to process your application. Please leave this section blank if you're happy for us to contact you.

Company name

Title                      Mr            Mrs            Ms            Miss            Dr            Other

First name (s)

Last name

Phone number

Email address

Address line 1

Address line 2

County

Postcode

## Site details

Please provide details for the site you'd like to disconnect.

Site name

Address line 1

Address line 2

County

Postcode

Local authority

## Disconnection details

How many supply pipes do you want to disconnect?

What type of supply are you disconnecting?

Fire/sprinkler

Domestic

Commercial

What size is your supply (if known)?

mm

Do you share the supply with another property?

Yes

No

Don't know

If yes, please confirm you have their permission to disconnect this supply

Yes, I have permission

Has a new supply been laid in the last six months?

Yes

No

Don't know

## Additional disconnections

Please use the sections below if you're applying to disconnect multiple supplies.

### Additional disconnection 1

How many supply pipes do you want to disconnect?

What type of supply are you disconnecting?

Fire/sprinkler

Domestic

Commercial

What size is your supply (if known)?

mm

Do you share the supply with another property?

Yes

No

Don't know

If yes, please confirm you have their permission to disconnect this supply

Yes, I have permission

Has a new supply been laid in the last six months?

Yes

No

Don't know

### Additional disconnection 2

How many supply pipes do you want to disconnect?

What type of supply are you disconnecting?

Fire/sprinkler

Domestic

Commercial

What size is your supply (if known)?

mm

Do you share the supply with another property?

Yes

No

Don't know

If yes, please confirm you have their permission to disconnect this supply

Yes, I have permission

Has a new supply been laid in the last six months?

Yes

No

Don't know

### Additional disconnection 3

How many supply pipes do you want to disconnect?

What type of supply are you disconnecting? Fire/sprinkler Domestic Commercial

What size is your supply (if known)? mm

Do you share the supply with another property? Yes No Don't know

If yes, please confirm you have their permission to disconnect this supply Yes, I have permission

Has a new supply been laid in the last six months? Yes No Don't know

### Additional disconnection 4

How many supply pipes do you want to disconnect?

What type of supply are you disconnecting? Fire/sprinkler Domestic Commercial

What size is your supply (if known)? mm

Do you share the supply with another property? Yes No Don't know

If yes, please confirm you have their permission to disconnect this supply Yes, I have permission

Has a new supply been laid in the last six months? Yes No Don't know

### Additional disconnection 5

How many supply pipes do you want to disconnect?

What type of supply are you disconnecting? Fire/sprinkler Domestic Commercial

What size is your supply (if known)? mm

Do you share the supply with another property? Yes No Don't know

If yes, please confirm you have their permission to disconnect this supply Yes, I have permission

Has a new supply been laid in the last six months? Yes No Don't know

### Additional disconnection 6

How many supply pipes do you want to disconnect?

What type of supply are you disconnecting? Fire/sprinkler Domestic Commercial

What size is your supply (if known)? mm

Do you share the supply with another property? Yes No Don't know

If yes, please confirm you have their permission to disconnect this supply Yes, I have permission

Has a new supply been laid in the last six months? Yes No Don't know

### Additional disconnection 7

How many supply pipes do you want to disconnect?

What type of supply are you disconnecting? Fire/sprinkler Domestic Commercial

What size is your supply (if known)? mm

Do you share the supply with another property? Yes No Don't know

If yes, please confirm you have their permission to disconnect this supply Yes, I have permission

Has a new supply been laid in the last six months? Yes No Don't know

### Additional disconnection 8

How many supply pipes do you want to disconnect?

What type of supply are you disconnecting? Fire/sprinkler Domestic Commercial

What size is your supply (if known)? mm

Do you share the supply with another property? Yes No Don't know

If yes, please confirm you have their permission to disconnect this supply Yes, I have permission

Has a new supply been laid in the last six months? Yes No Don't know

### Additional disconnection 9

How many supply pipes do you want to disconnect?

What type of supply are you disconnecting? Fire/sprinkler Domestic Commercial

What size is your supply (if known)? mm

Do you share the supply with another property? Yes No Don't know

If yes, please confirm you have their permission to disconnect this supply Yes, I have permission

Has a new supply been laid in the last six months? Yes No Don't know

### Additional disconnection 10

How many supply pipes do you want to disconnect?

What type of supply are you disconnecting? Fire/sprinkler Domestic Commercial

What size is your supply (if known)? mm

Do you share the supply with another property? Yes No Don't know

If yes, please confirm you have their permission to disconnect this supply Yes, I have permission

Has a new supply been laid in the last six months? Yes No Don't know



# Get in touch with us

For enquiries regarding this application or any other questions relating to your building or development work please contact us on:



[thameswater.co.uk/developerservices](https://thameswater.co.uk/developerservices)



[developer.services@thameswater.co.uk](mailto:developer.services@thameswater.co.uk)



**0800 009 3921**

Monday – Friday, 8am – 5pm



Thames Water, Developer Services,  
Clearwater Court, Vastern Road, Reading,  
Berkshire RG1 8DB

This leaflet can be supplied in braille or audio-tape upon request.