



Point of connection and capacity check

Application form

Please complete this form and return it to us at



developer.services@thameswater.co.uk or



Thames Water, Developer Services,
Clearwater Court, Vastern Road, Reading, RG1 8DB

Point of connection and capacity check

Please complete this form and return it to us at developer.services@thameswater.co.uk or Thames Water, Developer Services, Clearwater Court, Vastern Road, Reading, RG1 8DB

Request for point of connection (POC)

Please complete ALL relevant sections of this form in BLOCK CAPITALS

You can use this form to request a point of connection (POC) or submit your own point of connection (self-serve) for our endorsement. We'll also confirm whether there's existing capacity in our network for your proposed development. Please make sure you complete the form in full. We'll respond in 14 calendar days from receipt of your completed application form with an approved Point of Connection, or 28 days for complex sites as defined in Appendix E, our minimum information document.

Is your request for: Us to provide a POC Validation of a POC you provide

Have you or the developer carried out a pre-planning enquiry with us? Yes No

If yes, what was the [Developer Services reference number](#):

If you'd like us to provide a point of connection, please fill out ALL sections except section D.

If you're submitting your own point of connection, please fill out ALL sections.

SECTION A: About you

(i) Details of applicant

Company name

Developer Consultant Land promoter SLP NAV Other

Title Mr Mrs Ms Miss Dr Other

First name (s)

Last name

Preferred phone number

Alternative phone number

Email address

Full postal address Address line 1

Address line 2

Town

County

Postcode

(ii) Who should we contact to discuss the application?

Applicant Nominated contact (Please tick one)

If you'd like us to speak to a nominated contact:

Company name

Developer Consultant Land promoter SLP NAV Other

Title Mr Mrs Ms Miss Dr Other

First name (s)

Last name

Preferred phone number

Alternative phone number

Email address

Full postal address Address line 1

Address line 2

Town

County

Postcode

SECTION B: About the site

(i) The site address

Same as applicant address Same as nominated contact address At another location
(Please tick one)

Site name

Full postal address Address line 1

Address line 2

Town

County

Postcode

Does the developer own the site? Yes No Don't know

What is the local authority?

Ordnance Survey grid ref

Type of site Greenfield Brownfield Mixed

How big is the site? hectares

Leisure park (max. capacity)								
Caravan park standard (total spaces)								
Caravan site standard (total spaces)								
Camping site standard (total spaces)								
Camping site serviced (total spaces)								
Student accommodation (max. capacity)								
Public house (max. capacity)								
Restaurant / Day care centre (max. capacity)								
Drive-through restaurant (max. capacity)								
Hospital (total beds)								
Nursing/Care home (total beds)								
Offices (gross internal area in m2)								
Shopping centre (gross internal area in m2)								
Warehouse (gross internal area in m2)								
Commercial premises (gross internal area in m2)								
Manufacturing unit (gross internal area in m2)								
Other (please state units and description)								

SECTION C: About the water supply

If you already have a plan for the phasing of your development, please give details below.

	Phase 1	Phase 2	Phase 3	Phase 4	Phase 5	Phase 6
Date water connection is required						
Estimated peak clean water flow rate (litre/sec)						
Break tank capacity, if any (m ³)						

If you're using a break tank, please tell us the measures you plan to take to avoid high peak flow over a short period of time.

SECTION D: I'm submitting my own point of connection for approval

Please submit a site layout plan* including topography that indicates

- A Point of Connection in accordance with Thames Water's design and construction specifications
- Site boundary and self-laid main incoming access/utility routes
- Boundaries of adjacent land ownerships and any access roads under private/third party ownership
- Your preferred connection point to our network

Please make sure to also let us know about any special engineering difficulties and give details of any known future developments adjoining the site.

* Please provide your plan in a CAD format we're able to electronically access, unmarked and with controlled reference and revision numbers and dates.

SECTION E: What next?

(i) What we need to process your application:

Completed application (Ensure all relevant sections of this form are completed in full)

Site location plan (showing the site with nearby buildings, roads and any sewers)

Scaled site layout (showing existing and proposed layouts, including point of connection to our water network if applying for a self-serve POC)

CCTV and topographical surveys (if available for existing brownfield sites)

Please make sure any attachments are in PDF format and don't exceed a total of 20MB in size per email. All drawings must be of suitable detail and have a drawing reference number on them.

(ii) How we'll use this information

We'll use the information you give on this application form, and potentially share it with our delivery partners, to provide the service you've requested.

This could include:

- contacting you to discuss your application and/or provide more details
- visiting the site where work needs to be carried out
- invoicing you when appropriate

Your feedback's really valuable to us, so we might get back in touch with you to ask if you'd like to share your thoughts on how we can improve our performance.

We'll never use any of your information for marketing purposes without contacting you to seek your consent. You can find our privacy policy at thameswater.co.uk/legal/privacy

(iii) Declaration

Print name

Job title

Company

Date

Signature

(v) Submitting your application

Once we've received your fully completed application form, we'll send your point of connection information within 21 days or a validation of your proposed point of connection within 14 days, as relevant.

Please send your completed form:

Via email: developer.services@thameswater.co.uk

Or by post: Thames Water Developer Services, Clearwater Court, Vastern Road, Reading RG1 8DB



Get in touch with us

For enquiries regarding this application or any other questions relating to your building or development work please contact us on:



thameswater.co.uk/developerservices



developer.services@thameswater.co.uk



0800 009 3921

Monday – Friday, 8am – 5pm



Thames Water, Developer Services,
Clearwater Court, Vastern Road, Reading,
Berkshire RG1 8DB

This leaflet can be supplied in braille or audio-tape upon request.