



Your reference  
BB00455442



[thameswater.co.uk](https://thameswater.co.uk)  
[customer.feedback@thameswater.co.uk](mailto:customer.feedback@thameswater.co.uk)



0800 316 9800  
Our lines are always open

October 2024

Important information

## Road Closure – Guildford Lane

Hello,

We are continuing our work in your area on our clean water pipeline that will add resilience to our network to secure continued clean water now and for future generations.

In order to complete the project we will be carrying out a road closure on **Guildford Lane**. However, there will be a diversion in place. (please see picture overleaf).

Guildford Lane will be closed from week commencing 4<sup>th</sup> November for approximately two weeks.

### How you're affected

- A road closure will be set up for the duration of our works on Guildford Lane and a diversion route will be in place, please watch out for street signage.
- There will be **NO** available crossing point in either direction on Guildford Lane by White Lane Farm.
- There may be some route disturbance for journeys
- Your water supply will not be affected.

### Queries or concerns?

If you do have any queries or concerns please contact our contractor liaison specific to this project by calling **Nicola Daniels** on **07935 421764** or emailing [nicola.daniels@gallifordtry.co.uk](mailto:nicola.daniels@gallifordtry.co.uk)

You can also get in touch with us by calling **0800 316 9800**, selecting option one and quoting the reference **BB00455442**

### I need some extra support.

If you need a helping hand, our priority services team can support you. For more information, go to [thameswater.co.uk/priority services](https://thameswater.co.uk/priority-services) or call 0800 009 3652.

Thank you for your patience while we work to make things better.

Nicola Beale

Major Projects Communications Lead

