



Your reference
BB00455442



thameswater.co.uk
customer.feedback@thameswater.co.uk



0800 316 9800
Our lines are always open

Important information

October 2024

Road Closure – Halfpenny Lane

Hello,

We are continuing our work in your area on our clean water pipeline that will add resilience to our network to secure continued clean water now and for future generations.

In order to complete the project we will be carrying out a road closure on **Halfpenny Lane**. However, there will be a diversion in place. (please see picture overleaf).

Halfpenny Lane will be closed week commencing 18th November for approximately two weeks

How you're affected

- A road closure will be set up for the duration of our works on Halfpenny Lane and a diversion route will be in place, please watch out for street signage.
- There may be some route disturbance for journeys
- Your water supply will not be affected.

Queries or concerns?

If you do have any queries or concerns please contact our contractor liaison specific to this project by calling **Nicola Daniels** on **07935 421764** or emailing nicola.daniels@gallifordtry.co.uk

You can also get in touch with us by calling **0800 316 9800**, selecting option one and quoting the reference **BB00455442**

I need some extra support.

If you need a helping hand, our priority services team can support you. For more information, go to [thameswater.co.uk/priority services](https://thameswater.co.uk/priority-services) or call 0800 009 3652.

Thank you for your patience while we work to make things better.

Nicola Beale

Major Projects Communications Lead

