



We're upgrading pipes in your area

Our Millennium trunk main has been out of action for a while. We're getting it flowing again to deliver more of your water across East London.



What's happening now?

Since January 2021, we've been busy carrying out structural surveys and strengthening the original glass-reinforced plastic main. Once this is done, we'll reline the main so it's ready to carry water to your taps.

We expect our work to finish in April 2025.

Why not just replace the pipe?

Replacing pipes can lead to longer road closures and noisy construction work. Relining is just as effective and helps us reduce the impact on you as much as possible.

How will this work impact me?

You may have already noticed closed road lanes and footpaths around the area. Here's what to expect during the next phase of our work.



Closed roads

Linden Grove, SE15 3LP
Kitto Road, SE14 5TY



Closed vehicle lanes

Vesta Road, SE24 2NJ
Wickham Road, SE14 1PF



Closed footpaths/parks

Brookmill Road, SE8 4HU
Oscar Street, SE4 1UY



Closed cul-de-sacs

Vulcan Road, SE4 1DQ
Admiral Street, SE8 4HY

We're really sorry if these closures delay your day

Have any questions or concerns? Get in touch on **0800 316 9800**, selecting option 1 or write to us at customer.feedback@thameswater.co.uk

Come and talk to the team

Want to speak to the people responsible for the work? Look out for a letter inviting you to meet the team and get your questions answered. The letter will confirm the date, time and venue details.

What if you need some extra support

If you need a helping hand, our priority services team can provide support. For more information, please visit thameswater.co.uk/priority-services or call us on **0800 009 3652**.

Did you know?

A trunk main is like a motorway for your pipes. It transports high volumes of our world-class water under intense pressure, so it needs to be in tip-top condition.



A little something extra from us to you

As our main site is right next to Friendly Gardens, we're installing a brand-new park sign in partnership with the local grounds team.

We're also popping in new park benches as well as a free water fountain for you to enjoy fresh drinking water on the go.

