




Important information

 Your reference
BB00455442

 thameswater.co.uk
customer.feedback@thameswater.co.uk

 0800 316 9800
Our lines are always open

April2024

Dear Resident,

Traffic Management & Site Set up work in the area

We will shortly begin our Guildford Resilience Pipeline, so as part of the preparation work, we need to establish our two authorised compound areas on the A25 near Silent Pool and Albury Sandpit. This will involve a traffic management system closing one lane on the A25 in this area, this will enable our large deliveries to take place safely and quickly.

When we are working

This work is due to **start on the 8th April 2024 and should be completed by 11th April 2024** and our working hours will be **Monday to Friday from 8:00am to 5:00pm**.

How you are affected

- There is a lane closure on the A25 that will be managed by a traffic management system during our working hours
- You will see an increase in construction traffic and plant machinery
- There will be clearing of compound areas and fencing will be erected

Queries or concerns

You can get in touch with us by calling **0800 316 9800**, selecting option one and quoting the reference [BB00455442](#)

What if you need some extra support?

If you need a helping hand, our priority services team can provide support. For more information, please visit thameswater.co.uk/priority-services or call us on 0800 009 3652.

Thank you for your cooperation and understanding of this essential work.

Yours sincerely,

Kieron Kenny

Senior Project Manager