




Important information

 Your reference  
BB00455442

 [thameswater.co.uk](https://www.thameswater.co.uk)  
[customer.feedback@thameswater.co.uk](mailto:customer.feedback@thameswater.co.uk)

 0800 316 9800  
Our lines are always open

Dear Resident,

April 2024

## Vegetation Clearance work in the area

Following our earlier communications regarding the Guildford Resilience Pipeline we will be continuing our vegetation clearance along the pipeline route.

This has been discussed with various ecologists, these areas will be substantially cut and taken down to ground level to ensure a clear working area.

### When we are working

This work is due to **start week commencing 29<sup>th</sup> April and should be completed by the end of May**; our working hours will be **Monday to Friday from 8:00am to 5:00pm**.

### How you are affected

- There may be some noise disturbance, although only during our designated working hours as we undertake the vegetation clearance.
- We will be removing identified hedgerows as allowed under Thames Water statutory powers in the water act. So, all landowners have been notified and have agreed to the works.
- Your water & sewage supply will not be affected.

### Queries or concerns

If you do have any queries or concerns please contact our contractor liaison specific to this project by calling **Nicola Daniels** on **07463 417035** or emailing [nicola.daniels@gallifordtry.co.uk](mailto:nicola.daniels@gallifordtry.co.uk)

You can also get in touch with us by calling **0800 316 9800**, selecting option one and quoting the reference **BB00455442**

### What if you need some extra support?

If you need a helping hand, our priority services team can provide support. For more information, please visit [thameswater.co.uk/priority-services](https://www.thameswater.co.uk/priority-services) or call us on 0800 009 3652.

Thank you for your cooperation and understanding of this essential work.

Yours sincerely,

Kieron Kenny  
Senior Project Manager