

What's happening?

Today (11 June) we unfortunately experienced an issue with one of our compactors on site. Whilst the work is ongoing we have set up a hose on the compactor and also deployed an odour suppressant unit to the area.

How will this affect me?

During this activity residents may experience elevated odour.

What are we doing?

We're sorry for the inconvenience this may cause and assure you that every effort is being made to carry out the work in the shortest possible time frame. We estimate the work will take until close of day on Tuesday 15 June to complete.

Areas affected

Please see the map below, the red circle highlights the area that is undergoing maintenance.



Kind regards, **Mogden STW**

Thames Water

What's happening?

Over the next 2 days we will be undertaking essential maintenance work on our odour control units. The work being carried out will improve both the reliability and the effectiveness of the unit.

How will this affect me?

During this activity residents may experience elevated odour.

What are we doing?

We're sorry for the inconvenience this may cause and assure you that every effort is being made to carry out the work in the shortest possible time frame. We estimate the work will take until close of day on Friday 23 April 2021 to complete.



Kind regards, **Mogden STW**



What's happening?

Over the next 3 days we will be undertaking essential maintenance work to one of the odour control units located on the South side of the site. The work being carried out will improve both the reliability and the effectiveness of the unit.

How will this affect me?

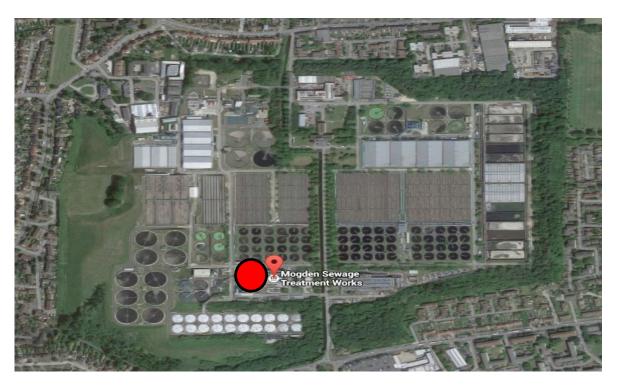
During this activity residents may experience elevated odour.

What are we doing?

We're sorry for the inconvenience this may cause and assure you that every effort is being made to carry out the work in the shortest possible time frame. We estimate the work will take until close of day on Wednesday 31 March to complete.

Area affected?

Please see the map below, the red circle highlights the area that is undergoing maintenance.



Kind regards, Mogden STW



Flooding from Mogden into the Duke of Northumberland river

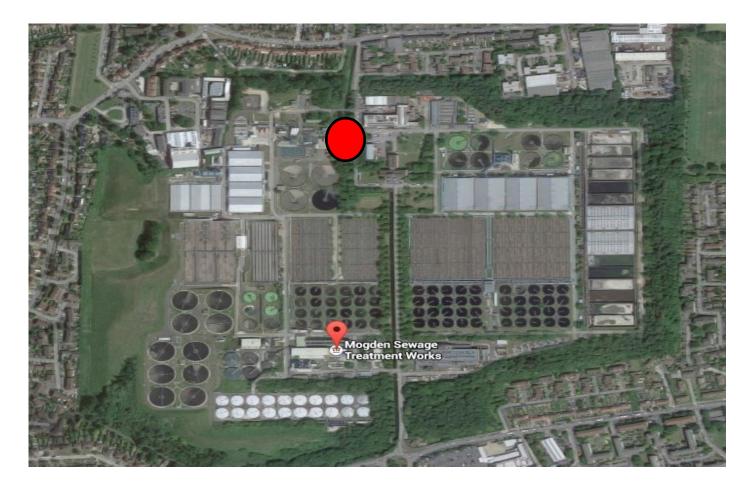
Following the flooding incident on Friday 29 January, we wanted to let you know that we have now carried out a temporary repair whilst we wait for the design and scope of the work for the permanent repair to the culvert.

How will this affect me?

You may notice the temporary repair that was carried out to block the opening caused by the force of the water and also to ensure it doesn't cause any odour issues.

Areas affected

Please see the map below, the red circle highlights the area where the work has been carried out.



Kind regards, **Mogden STW**