

What's happening?

Yesterday 18 July 2022 we discovered a water leak behind one of our tanks that needs investigating. In order for this work to be carried out safely we need to cut and isolate the pipe work of the OCU to our final affluent pumping station.

How will this affect me?

Although we do not expect any odour from this operation, we are placing a notification as a precautionary measure.

What are we doing?

We're sorry for the inconvenience this may cause and assure you that every effort is being made to carry out the work in the shortest possible time frame.

Areas affected



Kind regards, **Mogden STW**



What's happening?

Yesterday (28/06/2022) we experienced a burst pipe on site. We are currently working on isolating the pipe and in the meantime we are washing the area down to minimise any odour.

How will this affect me?

During this activity residents may experience elevated odour.

What are we doing?

We're sorry for the inconvenience this may cause and assure you that every effort is being made to carry out the work in the shortest possible time frame.

Areas affected





What's happening?

Over the weekend we experienced a failure on our Main Pumping Station resulting in us having to ventilate the dry well in order for us to carry our the repairs safely.

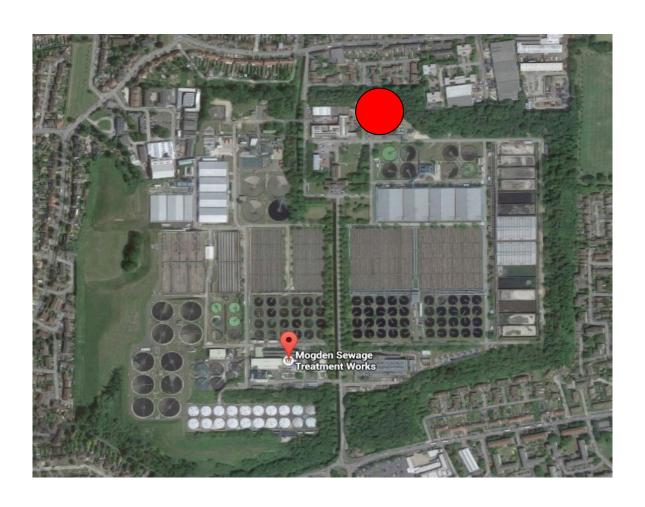
How will this affect me?

During this activity residents may experience elevated odours.

What are we doing?

We're sorry for the inconvenience this may cause and assure you that every effort is being made to carry out the work in the shortest possible time frame. We expect this work to be completed by the end of day tomorrow (24/05/2022)

Areas affected





What's happening?

Today 19/04/2022, we were carrying out a routine drain of one of the sludge tanks. Due to the flow and age of the sludge in the tank it has caused the odour to be heightened in the area around the Pasteurisation plant, which is located at the Twickenham Stadium side of the site.

How will this affect me?

Site may have a slightly stronger odour than usual.

What are we doing?

Sludge will continue draining into the underground Network which is designed to take the flow away and minimise the smell due to being underground.

We're sorry for the inconvenience this may cause and assure you that every effort is being made to carry out the work in the shortest possible time frame. We expect this work to be completed by 20/04/2022

Areas affected

Please see the map below, the red circle highlights the location.



Kind regards, **Mogden STW**



What's happening?

Next week on 24th & 25th January 2022 we are undertaking essential maintenance work to one of the Odour Control Units located on the east side of the site. This maintenance work requires one of the fans to be turned off in order to conduct the work in a safe manner. The work will be carried out during the hours of 8am to 4pm.

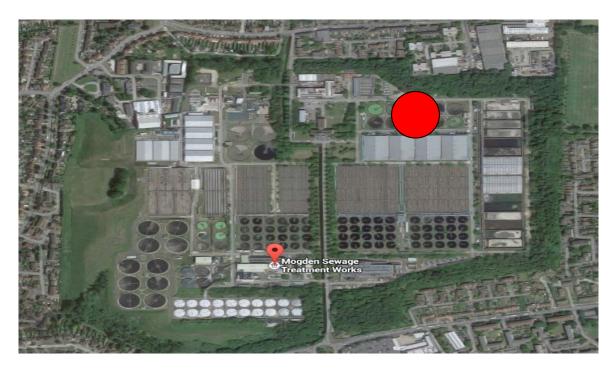
How will this affect me?

During this activity residents may experience elevated odour.

What are we doing?

We're sorry for the inconvenience this may cause and assure you that every effort is being made to carry out the work in the shortest possible time frame. We estimate the work will take until close of day on Tuesday 25 January to complete.

Areas affected



Kind regards, **Mogden STW**



What's happening?

Today (18 January) we unfortunately experienced a process issue with one of our digesters located on the south side of the site. The process issue led to a spillage of sludge and we have since deployed a 24hr clean up of the affected area.

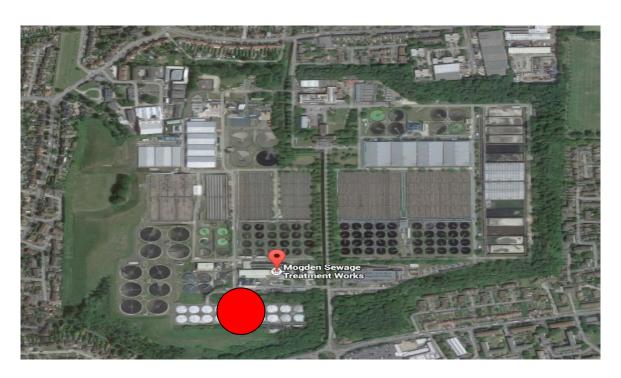
How will this affect me?

During this activity residents may experience elevated odour.

What are we doing?

We're sorry for the inconvenience this may cause and assure you that every effort is being made to carry out the work in the shortest possible time frame. We estimate the work will take until close of day on Wednesday 19 January to complete.

Areas affected



Kind regards, **Mogden STW**



What's happening?

Over the weekend we experienced a failure on our Main Pumping Station resulting in us having to ventilate the dry well in order for us to carry our the repairs safely.

How will this affect me?

During this activity residents may experience elevated odours.

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We're sorry for the inconvenience this may cause and assure you that every effort is being made to carry out the work in the shortest possible time frame. We expect this work to be completed by the end of day tomorrow (24/05/2022)

Areas affected

