



Important Information



Our ref: 154088



[thameswater.co.uk](https://www.thameswater.co.uk)



0800 316 9800

Our lines are always open



Customer.feedback@thameswater.co.uk

Clean, green energy boost for Twickenham.

Dear Customers,

As part of our ambition to be Net Zero by 2030, we'll soon be restarting our works to convert biogas generated in the treatment process at Mogden Sewage Works into biomethane and transferring it into the local gas network. The biogas upgrading equipment for the production of biomethane will be installed within our Mogden site and a new 1km export pipeline, to deliver the biomethane from the site to the gas network, will be laid from Mogden Lane, past Twickenham Stadium down to Chertsey Road.

As part of this work, we'll need to use our access gate on Oak Lane from Monday 9 January 2023 till Friday 27 January 2023. The Oak Lane access will be manned by security, and we've instructed our teams only small vehicles are to use this entrance. All large vehicles will continue to use the front entrance to access our Mogden site.

We apologise for any inconvenience. Please see our website [thameswater.co.uk/mogdengastogrid](https://www.thameswater.co.uk/mogdengastogrid) for updates as we progress with the project.

Any questions?

You can get in touch with us on [0800 316 9800](tel:08003169800) – please select option two and quote the reference number at the top of this letter. If you're a business customer, you may wish to contact your retailer for any additional information relating to our work.

What if you need some extra support?

If you need a helping hand, our priority services team can provide support. For more information, please visit [thameswater.co.uk/priority services](https://www.thameswater.co.uk/priority-services) or call us on 0800 009 3652.

Kind regards

Chloe DeBanks-Hirst

A blue ink handwritten signature that appears to read 'Chloe' followed by a stylized flourish.

Project Manager – Thames Water