What's happening?

We're undertaking planned maintenance work to some of our tanks located on the north side of the site.

Thames Water

How will this affect me?

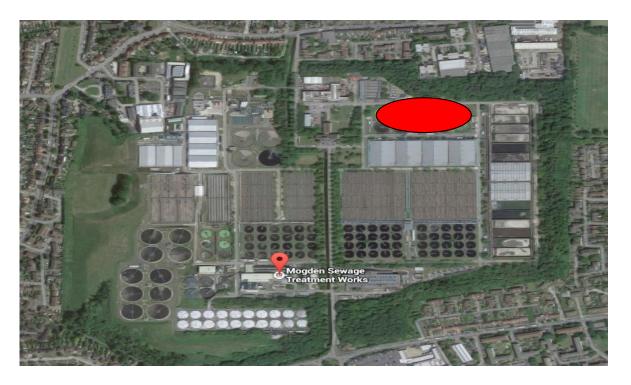
Although we do not expect any odour from this operation, we are placing a notification as a precautionary measure. We expect to complete the work by close of day Wednesday 12 September.

What are we doing?

We're sorry for the inconvenience this may cause and assure you that every effort is being made to carry out the work in the shortest possible time frame.

Areas affected

Please see the map below, the red circle highlights the area that is undergoing maintenance.



Kind regards, **Mogden STW**

Thames Water

What's happening?

We will be undertaking maintenance work to the aeration lanes on the west side of the site.

How will this affect me?

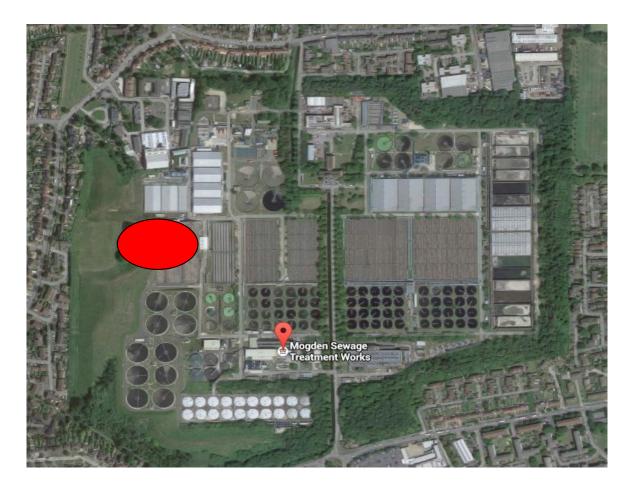
During this activity residents may experience elevated odour.

What are we doing?

We are conscious that during this fine weather residents are spending more time outdoors and we thank you for your patience.

Areas affected

Please see the map below, the red circle highlights the area that is undergoing maintenance.



Kind regards,



What's happening?

Today (Tuesday 10 April) we will be conducting a 3hr maintenance activity on the Odour Control Unit on the east side of the site. The work being carried out will improve both the reliability and the effectiveness of the unit.

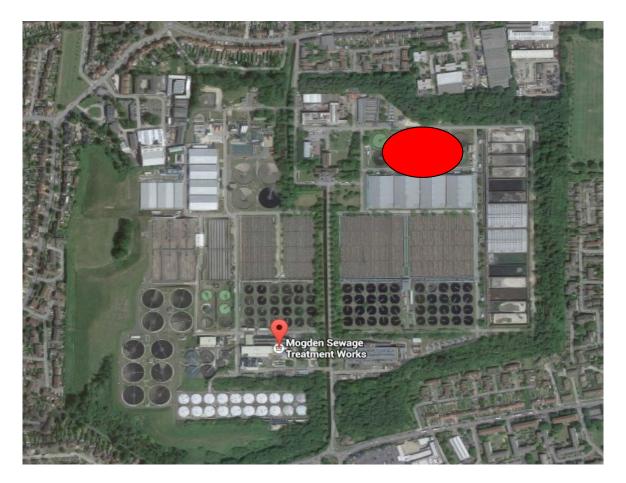
How will this affect me?

Residents may experience above average odours later on today, we expect the odour to decrease throughout the day as the maintenance work progresses.

What are we doing?

We're sorry for the inconvenience this may cause and assure you that every effort is being made to carry out the work in the shortest possible time frame.

Areas affected



What's happening?

Today (04 April 2018) we experienced a failure of a sludge pump on site. In the meantime we are utilising the sludge holding tank and using tankers to remove the sludge from site.

Thames Water

How will this affect me?

During this activity you may notice an increase in tanker movements.

What are we doing?

We're sorry for the inconvenience this may cause and assure you that every effort is being made to carry out the work in the shortest possible time frame.



Thames Water

What's happening?

Over the next 3 days we will be undertaking essential maintenance work to one of the Odour Control units located on the South side of the site. The work being carried out may lead to odour spikes.

How will this affect me?

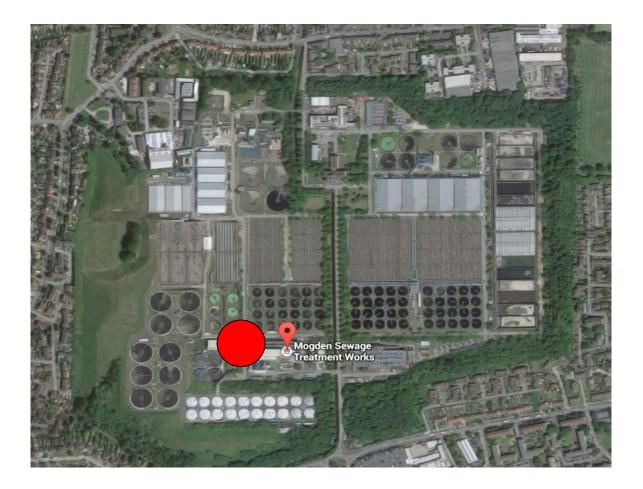
During this activity residents may experience elevated odour.

What are we doing?

We're sorry for the inconvenience this may cause and assure you that every effort is being made to carry out the work in the shortest possible time frame. We estimate the work will take until close of day on Wednesday 21 March to complete.

Areas affected

Please see the map below, the red circle highlights the area that is undergoing maintenance.



Thames Water

What's happening?

Unfortunately due to the current adverse weather conditions some of our assets on site are failing due to the heavy snow and sub zero temperatures.

How will this affect me?

During this time residents may experience above average odours.

What are we doing?

We're sorry for the inconvenience this may cause and assure you that we're doing everything in our power to restore the site in the shortest possible time frame.



Thames

What's happening?

Tomorrow (27/02/2018) a black start test will be carried out on site. We will be switching off the incoming supply of electricity to ensure that our stand-by generators start up. We do this in a prepared manner to test the sites resilience for when we have power supply issues.

How will this affect me?

During this activity residents may experience above average odours.

What are we doing?

We're sorry for the inconvenience this may cause and assure you that there will be engineers on site to monitor and complete the test in the shortest possible time frame.





What's happened?

Today (Monday 29 January) we unfortunately experienced a power failure on site.

What have we done?

The issue has now been resolved and we are returning the site back to normality.

How will this affect me?

Residents may have experienced elevated odour from site.



What's happened?

On Friday (19 January) we experienced a small hydrogen sulphide leak on site .

Thames Water

What have we done?

The issue was resolved by the site team at the time and we don't expect it to happen again.

How will this affect me?

Residents may have experienced elevated odour from site.

Areas affected

Please see the map below, the red circle highlights the area where the work was carried out.

