## **Residents' Liaison Meeting**



## **Minutes of Meeting**

28 June 2018, Conference Room, Mogden STW at 6pm

	Attendees
Organisation	Name
Thames Water	Richard Aylard (Chairman)
	John Penicud
	lan Ruffell
	Gayle Thomas
	Paul Mallows
	Cecilia Larkin
	Dimitrios Noltsis
London Borough of Hounslow	Tony Bull
London Borough of Flourisiow	Leroy Phillips
	Zaheer Kadri
Residents	Barry Edwards
	Bruce Sparrow
	Keith Knight
	John Fevyer

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No.	Content	Action	Due date of Action
	The chairman R Aylard (TW) welcomed the new residents and requested that all attendees introduced themselves.		
	The chairman outlined the agenda for the evening's meeting.		
1	Review of previous minutes		
1.1	Actions of previous minutes		
	I Ruffell (TW) gave an update on the outstanding actions from the last meeting. He explained the breaches on the monitors and said that the data show no correlation between the monitor readings and the storm tank usage. T Bull (LBH) asked if the data also include the covered storm tanks. I Ruffell (TW) confirmed that it does. B Edwards (MRAG) asked that the individual breaches be monitored and R Aylard (TW) asked that data be investigated for not only the winter but also the summer months.  I Ruffell (TW) said as requested at the last meeting the doors to the power house has been replaced with smaller doors.	Action	Sept 2018

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2	Mogden Technical Working Group	The W	imes ater
	R Aylard (TW) provided a brief overview of the Mogden Technical Working Group and the terms of reference. He said that they had their first meeting and it was chaired by Prof Stephen Smith, who is an independent chairperson from Imperial College London. Next meeting12 July 2018.		
3	Operations		
	New Sludge Thickening Building P Mallows (TW) gave an update on the new Sludge Thickening building. He said he had no concerns regarding odour as it is an enclosed building. He also said that the project is running according to schedule. R Aylard (TW) explained the process from when the sewage reaches the site.		
	New Security Fence D Noltsis (TW) said that the work is currently ongoing and due for completion in July 2018. B Sparrow (Resident) said that the fence is an upgrade compared to the previous fence. B Edwards (MRAG) said that TW and LBH works together to clean and maintain the foot path.		

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	Mogden update- Odour Control Units I Ruffell (TW) gave an update on the refurbishment of the Odour Control Units. He said that the project is nearing completion and that they still have to replace 2 fans. He said that the equipment will be more reliable and that there will be no increase in noise from site.	Line	imes
	Mogden update- Every Little helps I Ruffell (TW) explained the project onsite to eliminate odour by covering up assets on site. He also said they installed a non-return valve on the sludge holding tank to prevent gas from being released. B Edwards (MRAG) wanted to know if the list he provided was investigated and if work could be crossed as they go along. He also explained future opportunities to reduce odour and said that phase 2 is where they will look at permanent closures instead of tar pooling and also to move the skips to an area where they can drain after being washed down more easily. Z Kadri (LBH) asked that residents call the council to report issues as it happens for an immediate investigation. B Sparrow commended the site, he said that the site has improved so much and is nowhere near as bad as it was before.		

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5	Stakeholder communication & engagement		ater
5.1	Odour complaints G Thomas (TW) said that since the last Residents' meeting held in April, Mogden had received 3 odour complaints in April and 0 in May. B Edwards (MRAG) said that the reaction to the complaints recently was without haste. G Thomas (TW) explained that the Mogden email box doesn't get manned after hours or over weekends and therefor the complaints will only be responded to the next working day. R Aylard (TW) asked for the process to be shared with again. G Thomas (TW) confirmed that she will send this out as a notification.	Action	Sept 2018
5.2	Mosquito Survey  I Ruffell (TW) presented the graphs; he said that the increase in temperature has caused the amount of larvae to increase, however due to their strict treatment schedule the amount of adult mosquitos did not increase.  R Aylard (TW) said that the summer schedule should be brought forward in future in order to avoid the increase in larvae on site. B Sparrow (Resident) said that he lives on the boundary of the site and that there has been a noticeable decline in mosquito issues from site.  B Edwards (MRAG) asked that the Council officers present an update on the Thursday inspections of the site	Action	Sept 2018
6	AOB  B Sparrow (resident) asked if TW have plans for a perimeter wildlife trail. R Aylard (Chairman) confirmed that there are no plans for a wildlife trail onsite.		
	Next Meeting: The next Resident Meeting will be held in 27 September 2018		