

Minutes of the Mogden Residents Liaison Meeting
28/01/2022

Present

Richard Aylard (TW)
Nigel Watts (TW)
Samantha Duffy (TW)
David Chowings (TW)
Lindsey Ions (TW)
Murray Edwards (MRAG)
Barry Edwards (MRAG)
Ruth Cadbury (MP)
Matthew Harrow (Shultmay Ltd)

Apologies

Will Randall (TW)
Gayle Thomas (TW)

Welcome and introductions – Richard Aylard

Round the table introductions with apologies offered.

Review of previous actions – Richard Aylard

Presented by Richard Aylard (TW) the details of which are in the below table.

Raised by	Action Detail	Due Date	Action Owner	Update	Closed?
Rob Gray	Rob Gray (FORCE) asked for the Environmental regulations report/survey that was promised.	ASAP	Gayle Thomas	Sent	Y
Nigel Watts	N Watts (TW) asked that the list from the day that Murray visited be formalized-and worked through with D Chowings (TW)	Jan-22	David Chowings	update in presentation	y
Rob Gray	Rob Gray (FORCE) asked about the swift nesting box at Mogden	Jan-22	Gayle Thomas	will be picked up by Jane Clarke's replacement	N
Ruth Cadbury	R Cadbury (MP) asked for help with her constituents continuously having foul water bubbling up through their gardens. R Aylard (TW) asked for the details to be forwarded so they can investigate	ASAP	Gayle Thomas	(Mark Kentish) Network Engineer and Lanes attended	Y
Barry Edwards	B Edwards (MRAG) asked for a regular item to be added to the agenda being an emissions elimination section.	Ongoing	Gayle Thomas	Will look at adding to future meeting Agenda	N

Barry Edwards confirmed that he had information from the World Health Organisation should anyone wish to see it.

Ruth Cadbury joined the meeting at his point.

Mogden STW Resilience – Project Update AMP 7 – Lindsey Ions

Lindsey Ions (Lead Project Manager for Mogden AMP 7 Capital projects) provided an overview of the work being carried out as part of the AMP 7 project which includes work on the East Side with Inlet refurbishment/replacement and improvements to the final settlement tank flow throughput. Biogas System improvements and a new biomethane gas to grid plant. In addition, on the West side there will be an improvement to the capacity and resilience to Battery C with new blowers, pipework and remodelled tanks and Digester refurbishments.

The contract has been signed with Kier, with Aecom as sub-contractor. Work is currently in the mobilisation stage, with construction taking place between Summer 2022 and 2025.

Project timeline was presented and discussed with Ruth Cadbury stating that whilst construction work is being undertaken there could be an increase in odour, however once the work has been completed there should be a reduction in odour. Barry Edward stated that with the technology being proposed being similar to that of the Reading STW, which is state of the art, that in his opinion there should be a vast improvement in reduction of odour.

Ruth Cadbury asked for a form of words to be provided to this effect that could be used on Ruth's social media platforms as this would have a far-reaching audience. **Action – Richard Aylard to provide.**

Maintenance Plan Update – David Chowings

David Chowings (Areas Services Manager) provided an overview of the work being carried out under the maintenance programme which includes Digester Antifoam upgrades, Digester level sensor replacements, storm tank hopper NRV replacements, Storm channel cleaning, Drum filtrate pipe replacements, Digester heating control and refurbishments to the main pumping stations and the sludge tanks.

Work has been progressing with work completed on the screens 4a and 4b East side. Gas compressors 2 and 5, primary settlement tanks 19 and 20 and the redoming of aeration lane 11. The redoming work across the site is 20% complete and will continue and we are currently redoming lane 6.

In addition, work is progress on further PST's 3,4, 7 and 8 and carbon changes are taking place on OCU's 7 and 12 with OCU 11 chemical dosing upgrades.

Mogden site visit concerns – David Chowings

David Chowings presented the concerns raised by Murray Edwards on a recent site visit. Details of these concerns and responses can be found in the slide presentation.

One of the concerns was around the amount of rag hanging on the ladder rungs which led to a discussion around how processes on site have recently been reviewed. Samantha Duffy (TW) confirmed that any output from these processes is then recorded and shared with Hounslow Council to provide confidence that potential odour sources are being addressed.

Complaint's update – Richard Aylard

Richard Aylard confirmed that complaints received over the last four months have reduced considerably with no complaints received from LBH.

Mosquito update – Matthew Harrow

Matthew Harrow (Schultmay Ltd) presented data on the number of sites surveyed, the number of sites with mosquito activity, the number of adult mosquito and the number of larvae. All graphs show that 2021 compared to previous years going back to 2018 show a lower activity level. In Matthew's opinion this is down to better site performance and lower temperatures.

AOB

Flooding Event

Richard Aylard confirmed that he is too close to the recent flooding event and that TW have recently appointed the previous Technical Director from Yorkshire Water and that Richard has asked him to look at the incident report and lessons learnt. It was agreed that TW would provide a Draft Term of Reference and provide details of which stakeholders would be engaged, which will then be discussed at a further meeting with Ruth Cadbury. **Action – Richard Aylard to provide Ruth Cadbury with the Draft Term of Reference.**
Action – Ruth Cadbury to confirm any additional stakeholders to be engaged.

Barry Edwards commented that TW should be looking at any risk associated with the network.

Meeting minutes

Ruth Cadbury asked if minutes and slides can be sent out as soon as possible after a meeting and that as an MP she needs to know the date of meetings at least two months in advance.

Action – Gayle Thomas to ensure information is sent out as soon as possible and to send out meeting invites for the calendar year.

Barry Edwards asked if Hounslow Borough Council had been invited to the meeting and if not then they should.

Action – Gayle Thomas to send out invites and to record those that decline in the minutes.

Ruth Cadbury missed the first part of the meeting when previous actions were discussed and asked about the bubbling of water in people's gardens. This was addressed by Lanes and Richard Aylard confirmed that when people call TW, they go through to the help desk and are asked whether it is a pollution or not, at which point Lanes will attend.

Barry Edwards raised the use of storm tanks and Jerome meters and we said that this would be included in the next meeting.

Action – Gayle Thomas to include as an agenda item

Date of Next Meeting

28th April 2022
Mogden STW
6pm.