

**Minutes of the Mogden Residents Liaison Meeting**  
28/07/2022

**Present**

Richard Aylard (TW)  
Tessa Fayers (TW)  
Anna Boyles (TW)  
Gayle Thomas (TW)  
Charlie Burgess (TW)  
Kris Newell (TW)  
Eugene Cotterrell (TW)  
Murray Edwards (MRAG)  
Barry Edwards (MRAG)  
Keith Knight (Res)  
Rob Gray (Force)  
Mark Colvin(Biogard)  
Barbara Ismay (Shultmay Ltd)  
Maggie Thorburn (WERFA)  
Nabeela Mulbocus (Community Dev. Officer)  
Leroy Phillips (LBH)

**Apologies**

Will Randall (TW)  
Ruth Cadbury (MP)

**Welcome and introductions – Richard Aylard**

Round the table introductions with apologies offered.

**Review of previous actions – Richard Aylard**

Presented by Richard Aylard (TW) the details of which are in the below table.

Raised by	Action Detail	Due Date	Action Owner	Update	Closed?
Barry Edwards	Lindsey Ions to send Barry Edwards the Construction Environmental Management plan	ASAP	Lindsey Ions	Regarding the Construction Environment Management Plan Kier don't want to send a copy at this stage but would be happy to facilitate Barry Edwards coming to site and talking through the environmental stuff	y
Barry Edwards	Barry Edwards requested information on the mix and overall levels of exhaust to atmosphere gasses.	ASAP	Richard Aylard / Gayle Thomas	Request submitted to EIR on behalf of Barry Edwards.	y
Rob Gray	Rob Gray (FORCE) wanted to know if the weir pass on the DNR is switched on?	Jul-22	Charlie Burgess	Charlie confirmed it is switched on	y
Ruth Cadbury	requested a tour for new cabinet members	Jul-22	Will Randall	To be arranged	N
Rob Gray	assistance regarding the volunteer day in October to do a river clean up and access to certain areas	Oct-22	Charlie Burgess	Charlie will communicate directly with Rob Gray	N
Barry Edwards	Agenda for MTWG to be sent prior to meeting	Jul-22	Gayle Thomas	As per Mark Mark Lewington email	Y

Barry Edwards (Res) asked when the Technical Working Group will resume. Richard Aylard (TW) said it will resume in the autumn. Anna Boyles (TW) confirmed that future dates will be agreed as well as terms of reference at the next meeting.

Tessa Fayers (TW) updated the group on the new structure and recent changes.

Rob Gray (Force) asked about misconnections and cross connections. Tessa Fayers (TW) said that they are talking to the EA about some issues that relates to the river and with their pollution reduction plan they are looking at a number of initiatives across the catchment.

### **Mogden Gas to Grid Project**

Eugene Cotterrell (Senior Project Manager) provided an overview of the gas to grid project which included the background and objectives. They have engaged with the highway authorities of both councils being Hounslow & Richmond Borough council. A walk-in session was held with the local residents that were going to be impacted by the project and engagement is ongoing throughout the delivery of the project. Key dates can be found in the slide presentation.

Barry Edwards (Res) asked if a traffic management plan was in place and raised his concern about the traffic already being gridlocked around the area. Eugene Cotterrell (TW) confirmed the plan and that it was agreed with the various highway authorities. Murrey Edwards (MRAG) asked for the construction hours. Eugene Cotterrell (TW) confirmed that work will be carried out Monday to Friday during normal working hours 8am to 6pm.

### **Operations Update**

Kris Newell (Areas Services Manager) provided an update of the work being carried out on site which includes Digester Antifoam upgrades, Digester level sensor replacements, storm tank hopper NRV replacements, Storm channel cleaning, Drum filtrate pipe replacements, Digester heating control and refurbishments to the main pumping stations and the sludge tanks.

Work has been progressing with work completed on the storm tank hopper cleaning. Digester 5 is back into service and Digester 16 taken out of service for refurbishment. Cleaning of primary settlement tanks 24 and 25 and repairs to the fans on the West inlet OCU. The cleaning of diffuser domes has also been completed.

In addition, work is in progress on Digester radar level sensor replacements, grit removal system refurbishments and FST refurbishments. Projects in planning phase are the Digester anti- foam upgrade, PST's C- Battery refurbishment, main pumping refurbishment, repairs to failed FST, Sludge holding tank repairs and Odour control Unit 11 refurbishment.

Murray Edwards (MRAG) asked why the storm tank hoppers were always full. Kris Newell confirmed there is an ongoing project and will provide update at the next meeting. **(Action)**

Rob Gray (Force) asked if the grid removal project was linked to the pollution incident that happened last year and what measures are being put in place to reduce the risk of this happening again. Richard Aylard (TW) confirmed that it was not linked, and that the incident was caused by an unprecedented amount of grit arriving at site at the time. Rob Gray (Force) asked for an update at the next meeting on the measures taken to reduce an incident like that happening again. **(Action)** Leroy Phillips (LBH) asked about the project on storm tanks 7a & b **(Action)**.

Murray Edwards (MRAG) asked about the progress on the replacement seals of the digesters. **(Action)**

### **Complaint's update**

Gayle Thomas (TW) confirmed that complaints received over the last four months have reduced considerably with only 2 complaints since the last meeting. Leroy Phillips (LBH) said that the complaints to the council has increased in the last month.

Murrey Edwards (MRAG) said that he witnessed a TW's contractor during his last visit to site calibrating the odour monitors. He also asked that LBH confirm this and that their handheld Jerome monitors are calibrated. Leroy Edwards (LBH) said that it gets sent away for maintenance. Barry Edwards (Res) said that he was still waiting on the link to view the odour graphs and storm flow data. **(Action)**

Gayle Thomas (TW) said that they sent 2 notifications since the last meeting. Details of these can be found in the slide presentation.

### **Mosquito update**

Barbara Ismay (Schultmay Ltd) presented data on the number of sites surveyed, the number of sites with mosquito activity, the number of adult mosquito and the number of larvae. She confirmed that the figures for the storm tanks are included in the data. All graphs compared to previous years going back to 2018 show a lower activity level.

### **Biodiversity Update**

Charlie Burgess (TW) presented the slides (details in slide presentation). She confirmed that the eel pass was switched on and that it had to be manually turned on as it is a pump led system rather than gravity. She said that if left on permanently it will increase the need for maintenance on the pump therefore it will be turned on for the eel migration season between April to September.

Rob Gray (Force) asked about the badgers on site as well as the plan for the swift boxes. **(Action)**

Barry Edwards (Res) asked about the work taking place along the bank of the site and wanted to know if surveys was carried out prior to undertaking the work. **(Action)**

### **AOB**

Maggie Thorburn (Res) asked about the infrastructure outside the works as she was concerned about the misconnections. Richard Aylard (TW) confirmed that it is a collaborative effort between TW and the council. Maggie Thorburn (Res) wanted to know what would happen if people used less water. Richard Aylard (TW) confirmed that they will receive marginally less water arriving on site but that it wouldn't be significant. He also said that during storm conditions too much water can arrive on site. Tessa Fayers (TW) said that with early warning signs they are able to ready themselves to protect the environment and that they have other methods in collaboration with the EA to ensure if anything were to happen they have a recovery plan.

Murray Edwards (Res) said that he looked at the annual performance report and wanted to know if TW can present on improvements that they are making. Tessa Fayers (TW) confirmed that the pollution reduction plan is available to view online.

Richard Aylard (TW) said that this was his last meeting and that it will be continued by the new leadership team at Mogden.

### **Date of Next Meeting**

27 October 2022

Mogden STW  
6pm.