

Mogden Residents Meeting - Summary

Thursday 27th July 2023

Present

Thames Water - Anna Boyles, Josh Callaway, Eugene Cottrell, David Bradshaw, Lena Wallin, Harry Frank

CLLR Katherine Dunne

Leroy Phillips LBH

Rob Gray FORCE

CLLR Karen Smith

CLLR Guy Lambert

Maggie Thorburn (WERFA)

Barry Edwards (MRAG)

Murray Edwards (MRAG)

CLLR Kate Mansfield

CLLR Gareth Roberts

Clara Perez Harding (Office of Munira Wilson MP)

Apologies – IE Munira Wilson MP, Ruth Cadbury MP, John Stroud-Turp, Keith Knight, CLLR Julia Neden-Watts,

Introductions and Welcome

Anna noted significant Thames Water Updates including recent Media coverage, reminded the audience our values and our vision as a company and more locally a catchment, highlighted the impacts the latest coverage in the media has had for the safety and wellbeing of our employees at Thames Water. Lena Wallin reviewed the 7 outstanding actions, all of which were completed. Odour compliance was discussed, we discussed our targets.

1. Action Overview

- Rob Gray requested an Updates on the catchment and larger schemes.
- Barry Edwards requested an update on our single use carbon.
- Deep dive to be delivered at the next Residents Meeting regarding Gas to Grid.
- Barry has requested numbers to the Gas to Grid update - % of gas to sludge how much is possible.

2. Site Operational Update

Joshua Callaway introduced himself, Role (Area Treatment Manager) along with his Thames Water career to date. A Treatment overview was delivered to the audience highlighting some key headlines of Mogden STW followed by an update on People (Area Services Manager/Operational Impact liaison roles interviewed) Plant (Asset Availability at 87.2%) and Process (Hydraulic/environmental compliance & Odour Management)

David Bradshaw covered the technical solution to CSO's breaching, proactive approach we have taken is cleaning the storm tanks along with sealing the CSO. Cleaning of those storm tanks is due to commence week 31/07/2023.

Anna Boyles covered off the recent Environmental Agency visit Mogden received on the 25/07/2023 along with the Tideway Tunnel.

Lena Wallin gave an update on Perimeter Improvements, specifically Weavers Close before and after, introduced the weekly walk arounds we will have on site to look out for litter and more. Updated on Capital funding that has been funded for Perimeter improvements across the site.

3. **Odour Management Update**

This was delivered by Joshua Callaway, our plan of action, what are we doing.

Addressing the root cause - North FST's, Pasteurisation and Digester Ara, Influent Wet Well, Storm Tanks along with continuous improvement.

Monitoring and Responding - Odour control unit maintenance, more robust and comprehensive odour investigation with accountable action logs along with odour suppression units.

Communication more effectively – commitment to proactive communications.

Josh demonstrated how our Odour investigations take place.

4. **Investment Update**

David Bradshaw updated our funding position alongside funding that has been allocated to Odour Control on site at Mogden (OCU Fan 2 replacement & OCU 12 Refurbishment) followed by the Capital Maintenance Project & Mogden Resilience Project overview with key milestones.

Focused Progress photos specifically on APS Lane 13, Battery C, Concrete pouring for Battery D Blower House.

David then gave an overview of the Biomethane Gas to Grid, over the recent year the electricity has become increasing des from low carbon sources, and predicted to be carbon neutral by 2035.

5. **AOB/Close**

Anna closed off the session, asking for feedback on the meetings and what the residents and stakeholders would like to see from these meetings.