



Thames Water Approved Plumber Scheme

Frequently asked questions

How do I apply to join the Approved Plumber Scheme?

You'll need to complete a TAPS 1 and TAPS 2 form and return these to use via email or post. These forms cover everything you'll need to apply.

Is there a vetting process? What does that involve?

Once all your documentation has been received and checked by us, an audit will be carried out on an agreed project you're currently working at. If satisfactory, your application will be approved and you'll be added to the data base.

Is there a cost involved?

No – there is no charge to join the scheme.

What qualifications do I need?

You can view all the required qualifications on the WaterSafe website: [WaterSafe recognised plumbing qualifications](#)

What else do I need to provide?

You need to have £2 million of public liability insurance and, where appropriate, £5 million of employers' liability cover.

What's in it for me?

By being a part of the Thames Water Approved Plumbers Scheme, and receiving WaterSafe approval, you'll not only have enhanced credibility by being associated with a trusted brand, but you'll also benefit from the free publicity of being listed on the largest online directory for approved plumbers working with drinking water in the UK.

Can businesses join the scheme?

Yes – your business would need to operate in the UK and be part of an existing Approved Contractor Scheme. Read more in the [WaterSafe FAQs](#).

How do I contact you about my application?

Send an email to approved.plumbers@thameswater.co.uk.

How long will it take to hear back after I've submitted my application?

You should hear back from us within five working days.

Still have questions?

- Check out the [WaterSafe FAQs](#)
- Email us at approved.plumbers@thameswater.co.uk