

A guide to notification

In most cases, before starting work on any plumbing system that will be supplied with water by us, you are required under Regulation 5 of the Water Supply (Water fittings) Regulations 1999 to notify us of your proposals. You must give us 10 days' notice and must not start work until you have gained our consent.

The notification process is very straight forward

For any work that you are proposing that appears in the table below, you will need to send us the following information:

- A description of the proposed work, including:
 - A plan of the premises showing the area of the planned work
 - Schematic drawing of the plumbing work
 - A schedule of the fittings to be used
 - The intended use of the premises
- The full postal address of the property
- The name and address of:
 - The person giving notice
 - The person to whom consent should be sent

If you will be using an approved plumber, we will also require their details.

We will respond to your notification within 10 days

You will have to comply with any terms and conditions we set as part of our consent

Please send your notification to: water.regulations@thameswater.co.uk

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1. The erection of a building or other structure, not being a pond or swimming pool
 2. The extension or alteration of a water system on any premise other than a house
 3. A material change of use of any premises
 4. The installation of:
 - a) a bath having a capacity, as measured to the centre line of the overflow, of more than 230 litres
 - b) a bidet with an ascending spray or flexible hose
 - c) a shower unit of a type specified by the regulator
 - d) a pump of booster drawing more than 12 litres per minute, connected directly or indirectly to a supply pipe
 - e) a unit which incorporates reverse osmosis
 - f) a water treatment unit which produces a wastewater discharge of which requires the use of water for regeneration of cleaning
 - g) a reduced pressure zone (RPZ) valve assembly or other mechanical device for protection against a fluid which is in fluid category 4 or 5
 - h) a garden watering system unless designed to be operated by hand
 - i) any water system laid outside a building either less than 750mm or more than 1350mm below ground level
 5. The construction of a pond or swimming pool over 10 000 litres capacity, designed to be replenished automatically with water supplied by a public water supplier

