



New Appointment and Variations (NAVs) Named contact details

New Appointments and Variations (NAVs)

For general enquires, support with your account or contract (or specifically eligibility) please contact:

Name	Area	Email	Phone
Samantha Cooper	Account Manager	samantha.cooper@thameswater.co.uk	07747 642 654
Jason Harper	Account Manager	jason.harper@thameswater.co.uk	07747 642 440

For account or contractual escalations please contact

Name	Area	Email	Phone
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For invoicing queries please contact:

Name	Area	Email	Phone
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For escalations relating to quotations please contact:

Name	Area	Email	Phone
Lee McGouran	Waste Network Reports	lee.mcgouran@thameswater.co.uk	07747 647 829
Maria Seymour	POC Quotations	maria.seymour@thameswater.co.uk	07747 641 134
Robert Ashiley	Major Projects	robert.ashiley2@thameswater.co.uk	07747 646 293

For operational field activities please contact:

Name	Area	Email	Phone
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For operational escalations please contact:

Name	Area	Email	Phone
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Where operational matters remain unresolved please contact:

Name	Area	Email	Phone
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