



# Groundwater Impacted System Management Plan

Maidenhead, Maidenhead Ditch

November 2021



It's everyone's water

# Version control

Version	Date	Amendment	Author	Checked	Reviewed
1-d1	29/10/2021	Draft for EA	SS/NW	AJ	SE
1-V1	19/11/2021	Version 1	SS/NW	SE	DJ
Annual Update 2022	October 2022	Addition of Annual Update 2022	MB/JH	DJ	DJ
Annual Update 2023	October 2023	Addition of Annual Update 2023	MB	DJ	DJ
Annual Update 2024	October 2024	Addition of Annual Update 2024	MW/CW	DJ	DJ

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# Introduction

This document sets out Thames Water's approach to the management of groundwater infiltration in sewerage systems where the influence of groundwater infiltration is viewed as significant likely leading to the sewerage system, on occasions, to become overwhelmed.

All sewerage systems combined and separate will experience some groundwater infiltration<sup>1</sup> and a nominal allowance in design will be made for this. However, in some catchments the impact of groundwater infiltration can be considerable leading to impacts on service during periods of high groundwater, typically during the winter.

Groundwater can enter the sewerage system through the pipes and manholes, this may occur at a defect (crack, hole, displaced joint) or on a normal joint on the sewer or in the manhole. A key point to note is that where infiltration occurs it is not necessarily an indicator that the sewer is in poor structural state simply that jointing techniques used are not completely watertight.

Ingress of groundwater is not limited to the public system that Thames Water owns and maintains but potentially the private drains, manholes and sewers that connect to our system.

Preventing and reducing the impact of groundwater infiltration is predominately achieved through the lining of sewers and

sealing of manholes. This entails the application of a synthetic liner within the pipe that creates a contiguous membrane for the length of the pipe or possibly section if the source of ingress can be narrowed down. For manholes it will typically entail sealing in a similar manner.

To line all sewers and manholes within most catchments would be prohibitively expensive to do so. Our approach to date has been centered on a 'find and fix' basis which has involved monitoring and investigating the networks in periods of high groundwater to identify sources of ingress and fix as we find them. This approach is constrained for the reason that investigations are typically limited to periods of high groundwater and when high groundwater occurs there are limited windows of time in which investigations can be successfully undertaken before flows either subside or the system is fully surcharged meaning CCTV surveys are not possible<sup>2</sup>. Once sections of sewers have been lined, it will be a case of waiting until high groundwater levels reoccur to assess the effectiveness of the work undertaken, which may not be the subsequent winter but several years later.

It is recognised that the find and fix approach to date lacks a degree of certainty of resolution and for this reason Thames Water in 2020 undertook a different approach for long term management of groundwater, which is covered within this

<sup>1</sup> Sewers for Adoption makes an allowance for 10% of peak wastewater flow to allow for unaccounted flows such as groundwater infiltration.

<sup>2</sup> On occasions it is possible to over-pump between manholes to isolate sections of sewer to survey, this is not always feasible when the flows involved are simply too great to over-pump or the location prohibits this approach.

document under the plan section. These plans require significant investment which Thames Water will seek to secure through the price review process as service enhancement. In the meantime, we will continue to investigate sources of infiltration when it occurs and where feasible, undertake the work through our capital maintenance budgets. We refer to these as 'minor works' opportunities i.e. where we have high degree of certainty of reducing point sources of infiltration and can do so with reasonable costs and time.

The structure of this document has been created with input from the Environment Agency. Sections covered in this document include our 'Outline Plan' with timescales, Mitigation i.e. how we intend to manage the risk until our plan is fully implemented and when we will publish future updates on progress against this plan.

# Brief description of Maidenhead catchment

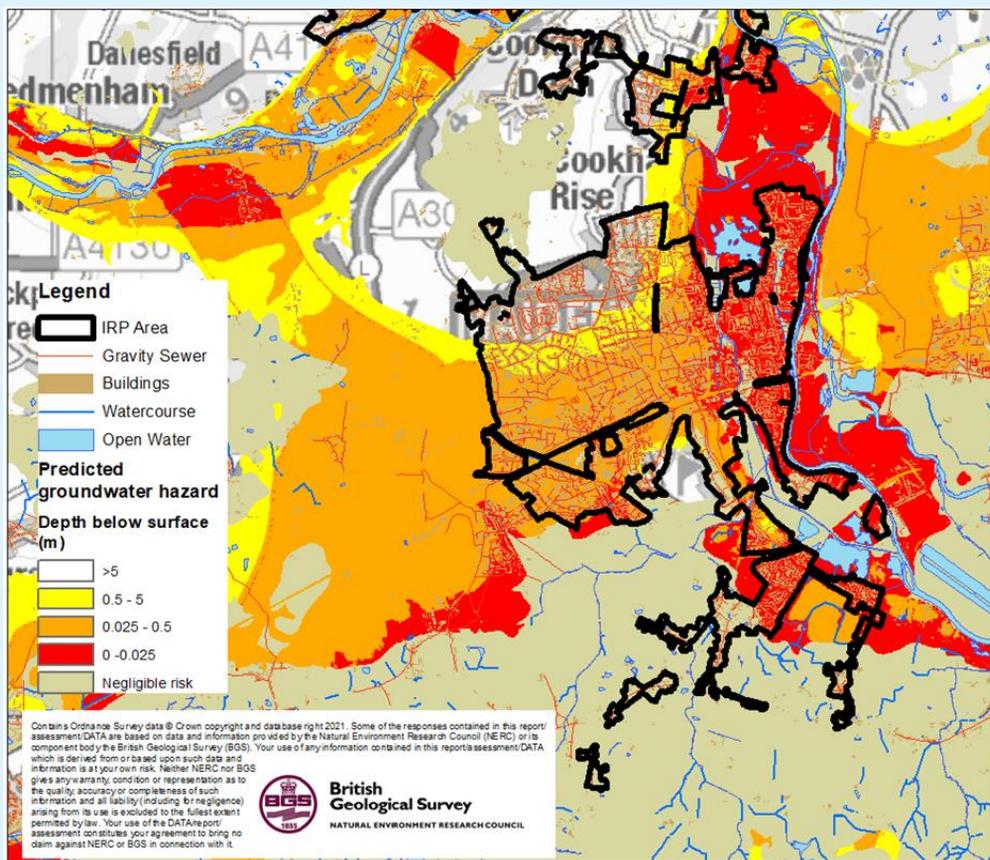


Figure 1.0 – Maidenhead catchment

Maidenhead is located in Berkshire, England, approximately 12 miles north-east of Reading. Maidenhead serves a population equivalent<sup>3</sup> of 91,103 with a partially separate sewerage network totaling some 515 km in length excluding private drains and sewers. The extent of the catchment is shown in Figure 1.0 above.

## Problem characterisation

Groundwater has potential to enter our sewers when levels are high and a positive head above the soffit of the sewer is created. Significant groundwater ingress can impact sewer capacity and increase the risk of the networking becoming overwhelmed. On occasion, prolonged, heavy rainfall and raised groundwater levels have overwhelmed the system causing flooding particularly in Moneyrow Green and along parts of Ascot Road.

<sup>3</sup> Population equivalent based on unit per capita loading (PE), in waste-water treatment is the number expressing the ratio of the sum of the pollution load produced during 24 hours by industrial facilities and services to the individual pollution load in household sewage produced by one person in the same time.

The sewerage system is identified on the public sewer records as being a partially separate foul system, rather than a combined system. We believe that significant volumes of surface water runoff from surrounding saturated fields and built-up land have entered the foul sewerage network during recent wet winters.

The surveys we have carried out have detected that there is some evidence of unwanted flows in the foul sewer network when groundwater levels are high, and surface water inundation from highways, public spaces and properties and fluvial flooding from local watercourses. Surface water misconnections (i.e. down pipes from roofs into the sewer network) are also suspected to be a contributing factor, hence further analysis is required to determine the extent to which this has contributed to sewer flooding.

A number of our sewerage systems include for overflows, these structures are there to protect against sewer flooding as a result of rainfall or equipment failure where appropriate. Discharges from these structures should not be impacted by excessive infiltration as detailed by the EA Regulatory Position Statement on groundwater impacted sewerage systems. The use of storm sewage overflows is accepted by our regulators, subject to conditions.

Our permit conditions for Maidenhead STW state:

*“a discharge from the storm tank shall consist of storm sewage effluent resulting from rainfall or snowmelt into the sewerage system. The discharge from the storm tank shall not so far as reasonably practicable cause significant visual or aesthetic impact due to deposit of solids on the bed or banks of the*

*receiving watercourse, or growth of sewage fungus on the bed of the receiving watercourse.”*

The Flood and Water Management Act 2010 places a responsibility on Lead Local Flood Authorities (LLFAs), to manage flood risk from surface and groundwater, plus a duty on all Risk Management Authorities (RMAs), to cooperate regarding flood risk. In our role as an RMA, Thames Water will work with the Royal Borough of Windsor and Maidenhead as the Higher Tier Council, Lead Local Flood Authority and Planning Authority, in addition to the Environment Agency to ensure that a collaborative approach can be developed to address the problems.

Thames Water also has a statutory obligation to comply with environmental legislation. The Water Framework Directive establishes a strategic approach to managing the water environment, which the Environment Agency achieves through River Basin Management Plans and setting environmental objectives for groundwater and surface water. The environment is also protected from adverse effects of discharges of urban wastewater through the Urban Wastewater Treatment Directive, which requires us to improve and extend the sewerage system according to section 94 of the Water Industry Act (1991).

## Anticipated unavoidable discharges

Within recent years there have been unavoidable sewage escapes in the network as a result of surcharging man-holes causing pollution.

We anticipate that this situation may continue until such time we are able to implement a long-term solution.

No mitigation in the form of temporary overflows has been undertaken in the system.

# General outline plan & timescale

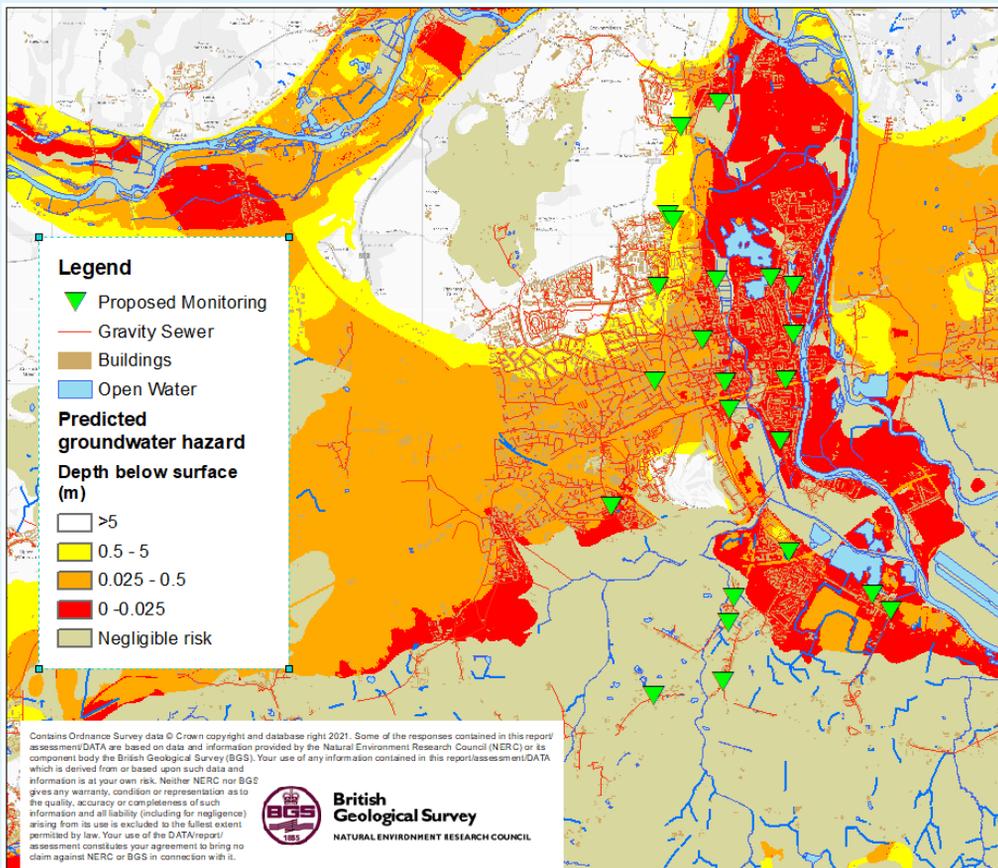


Figure 2.0 – Maidenhead monitoring plan area and infiltration zones

Key to bringing the impact of groundwater infiltration under control is an enhanced monitoring regime. We have identified zones and areas over which telemetered depth monitoring will be installed. Figure 2.0 presents a plan of currently proposed installation locations.

Complimenting the flow [at the treatment works] and depth measurement [in the sewer network] we will use pumping station run time data, rainfall data, river level data, and groundwater level data to create a full picture of movement and source of flows around the catchment.

## Zones of Groundwater Risk

We engaged with JBA Consulting to develop plans for Maidenhead that identify zones of groundwater risk, see Figure 2.0. These zones are modelled areas where the groundwater has been determined to be above the sewer and hence pose a potential risk for groundwater ingress.

The sewer depth monitors referred to earlier will be sited in and around these zones to verify and calibrate the risk in each of the zones.

If following the proposal to the sealing in part or wholly<sup>4</sup> of the high risk zones, should it be required, the system is found to be still experiencing excessive infiltration we would then look to potentially seal 'private' laterals and/or drains along with starting to seal the medium to low risk zones.

This document sets out an unconstrained approach to resolving the impact of groundwater infiltration within the system. Investment to address infiltration will be assessed and prioritised against other drivers e.g. STW upgrades, both in the catchment and across the region at each price review.

With this plan we remain committed to minimising the impact of groundwater on the sewerage system in Maidenhead.

Our general medium to long term plan is therefore to apply a hierarchy to sealing the sewer as follows:

Activity	When	Description
Model Zones	2020/21	JBA have been engaged to undertake modelling activities to identify the areas (zones) to be targeted for sealing in the 56 systems identified as being impacted by infiltration in the Thames Water region.
Install monitors	2021-2023	Monitor plans are being developed to help calibrate and validate the zones. Each year completeness / coverage monitors will be reviewed and added to / or modified as necessary.
Calibrate zones	Refined each year	Following each winter, we intend to review the data from the monitors and if necessary, redefine the zones.
Look & Lift	Each winter	The look & lift surveys have two purposes, firstly to compliment the monitoring and secondly to identify 'quick fixes' that we would address through our normal capital maintenance.
CCTV	2020-2023	Required to confirm sewer condition and provide information to assist with costing any sewer lining.

<sup>4</sup> Decision of extent of sealing will be based on outcomes of works undertaken to date, result of monitoring and successful submission of our plans for investment.

Activity	When	Description
Minor works	2020-2023	As mentioned, if we detect minor works being required, we will look to resolve these as and when we find them.
PR24 / Price review	2023/24	Ideally through monitoring and on-going investigations work towards managing the infiltration risk, in AMP7, will be successful. However, in the absence of evidence justifying the need not to undertake sealing of the high-risk zone this is to be included as part of PR24 investment plan. This work will be subject to Cost Benefit Analysis and Best Technical Knowledge Not Entailing Excessive Cost (BTKNEEC assessments).
High risk zone sealing	2025-2030	Sealing of high-risk zone undertaken subject to need being demonstrated.

# Maidenhead Infiltration Management Plan

As detailed above the impact of infiltration is experienced in the network and at the STW.

Our approach to the resolution of infiltration impacting the Maidenhead sewerage system is outlined below.

## High level approach statement

For Maidenhead our approach to tackling infiltration will be undertaken as follows:

1. We will investigate the network further with a view to identifying sources of ingress of infiltration that are cost effective<sup>5</sup> to address. To investigate the network, we have:
  - Undertaken a desktop analysis to determine infiltration high to low risk zones (October 2020);

To investigate the network, we will:

- Install monitoring to back up the analysis and to aide focusing of locations for identification of infiltration (2021 to 2023). Each year we will assess the completeness of monitoring and if required add to or modify the current locations.
- Undertake sample CCTV in the high to low risk zones to assess the general asset health of the sewers and manholes (ongoing).

We will also review results of Winter 2019/20 and 2020/21 with historic data to build up evidence to support interventions in the network (Autumn 2021).

2. Where interventions can be undertaken as part of normal sewer maintenance activities these will be communicated and progressed.
3. If significant investment is identified as being required, then this will need to be considered in terms of relative need compared to other systems being investigated for infiltration reduction. However, where viable opportunities are identified these will be included in our AMP9 (2030-35) programme of investment. Significant investment needs may need to be included in our future investment planning cycles

<sup>5</sup> Assessment of cost effectiveness is based on assessment of the ratio of the cost of a solution to the monetised benefit gained from implementing the solution i.e. reduction in flood/pollution risk and/or reduced operating costs.

## Investigations

As mentioned above JBA Consulting have been supporting by undertaking an exercise involving assessing groundwater elevation data to determine which areas of the network are potentially below the groundwater table during high groundwater periods.

Site investigations, undertaken by Dene-Tech and our Customer Field Services (Thames Water Operations) will include 'look & lift' surveys, CCTV and where necessary dye tracing to confirm connectivity.

A table of the work undertaken is included in the appendix to this report.

## Monitoring

Sewer Depth Monitors will be installed in the catchment in between 2021 and 2023. These devices are telemetered and provide real time data on the level of flow in the sewer.

The purpose of these units is to act as alerts for high groundwater impact in the sewer, calibration of the zones of infiltration risk and to demonstrate benefit gained from work undertaken to reduce infiltration. They will also provide evidence in the future of further need to manage the impact of infiltration.

## Mitigation

On occasions to avoid flooding of properties or to manage the risk of damage to the environment we may undertake tankering from (manholes) points on the network, make use of pumps to manage flows or deploy settlement tanks to part treat sewage before release to the environment.

With regard to Maidenhead we do not envisage needing to undertake mitigation work beyond tankering within the network.

## Updates

Work on the Groundwater infiltration management plan will continue, and we will aim to provide updates annually by the end of October each year.

# Appendix

## Groundwater infiltration potential analysis

The sewer network classified by the groundwater infiltration risk zones. The lengths of sewers within these zones are presented in the table below.

Risk category	Description	Length (km)	Percentage
High	Predicted groundwater extreme >1m above pipe invert	120.94	56.6
Medium	Predicted groundwater extreme 0-1m above pipe invert	11.76	5.5
Low	Predicted groundwater extreme 0-1m below pipe invert	16.17	7.6
Very Low	Predicted groundwater extreme >1m below pipe invert	64.84	30.3
Total		213.70 <sup>6</sup>	100.0

In addition, the table below presents the surface water flood risk classification for manholes within the catchment.

### Manholes by Surface Water Inundation Risk Category

Risk category	Description	Number	Percentage
High	Inundation risk in 3.3% AEP fluvial or pluvial event	1174	15.5
Medium	Inundation risk in 1% AEP fluvial or pluvial event	1028	13.6
Low	Inundation risk in 0.1% AEP fluvial or pluvial event	1375	18.2
Very Low	All other manholes	3992	52.7
Total		7569	100.0

14 <sup>6</sup> Total of sewer length is for length of mapped sewers only and will not include unmapped S105a transferred sewers in all cases.

## Investigations & remedial work undertaken since 2019/20 and future plans

Lift and Look and CCTV surveys have not yet commenced in the Maidenhead system. A summary of findings will be provided in the next update of this report.

# Glossary of terms

AEP – Annual Exceedance Potential

AMP – Asset Management Plan

CCTV – Closed Circuit Television

EA - Environment Agency

IRP – Infiltration Reduction Plans

MH – Manhole

STW – Sewage Treatment Works

WINEP – Water Industry National Environment Programme

# Addendum – Annual Update 2022

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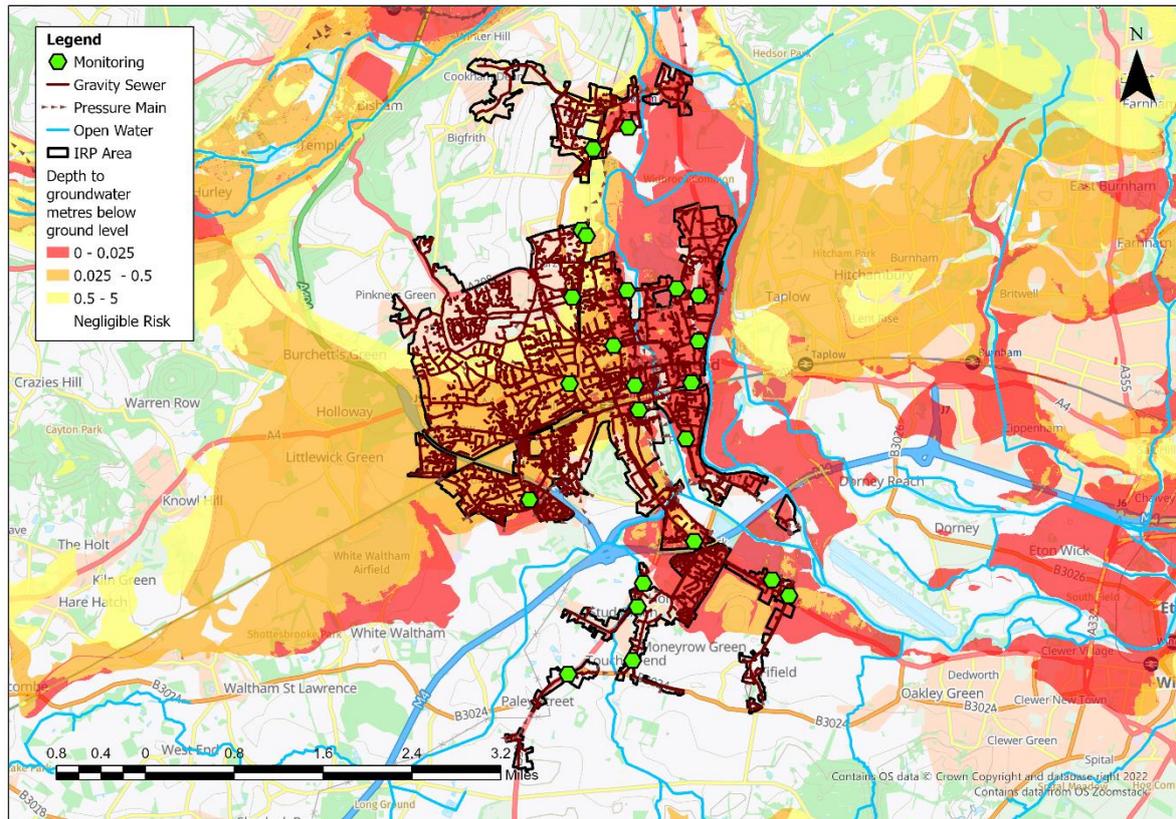
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## Overview

This addendum to the Maidenhead Groundwater Impacted System Management Plan 2021 (GISMP) provides an update on performance/work undertaken in the Hydrological Year October 2021 to September 2022. The key points covered include:

- Hydrological conditions
- How the sewerage system has performed over this period
- Mitigation / remedial measures progressed over the last year and being planned
- Summary and plan for 2022/23

Figure 1 – Maidenhead Monitoring Plan



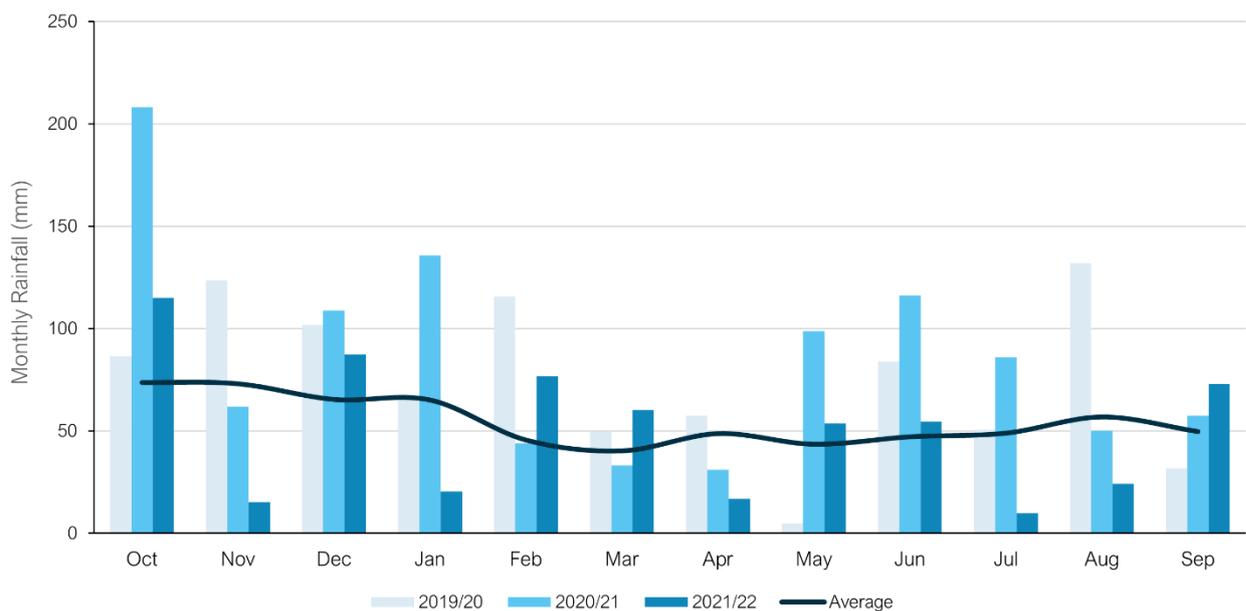
## Hydrological Review – 2021-2022

This section summarises the hydrological conditions within the Maidenhead catchment within the period under investigation and provides comparison against previous year’s performance to put the annual performance into context. The hydrological review has been undertaken based on the Hydrological Year which runs October 1<sup>st</sup> to September 30<sup>th</sup>.

### Catchment Rainfall

Representative Radar rainfall has been used to generate monthly data at catchment level for comparison with average data generated by local Met Office Weather Station Records. Figure 2 presents the comparison of this data for the last three hydrological years to support longer term trends within the local system.

Figure 2 – Monthly Rainfall Performance



Average Values taken from Met Office Weather Station at Reading University based on the period 1991-2020

The total rainfall for the 2021/22 hydrological year is 6% below the annual average total. Total rainfall values are presented in Table 3 below.

Table 3 – Total Rainfall Based on Hydrological Year

Average (mm)	2019/20 (mm)	2020/21 (mm)	2021/22 (mm)
658	904	1031	616

## Groundwater / Local River Level

The Maidenhead catchment is situated in the Chilterns - West and Cut water resources area. It sits in the sedimentary bedrock of the Seaford Chalk formation and Newhaven Chalk formation; Lambeth Group of clay, silt and sand; and the London Clay formation of clay, silt, and sand. The (northern) portion of the Maidenhead catchment in the Seaford Chalk formation and Newhaven Chalk formation is part of a designated principal aquifer within the UK.

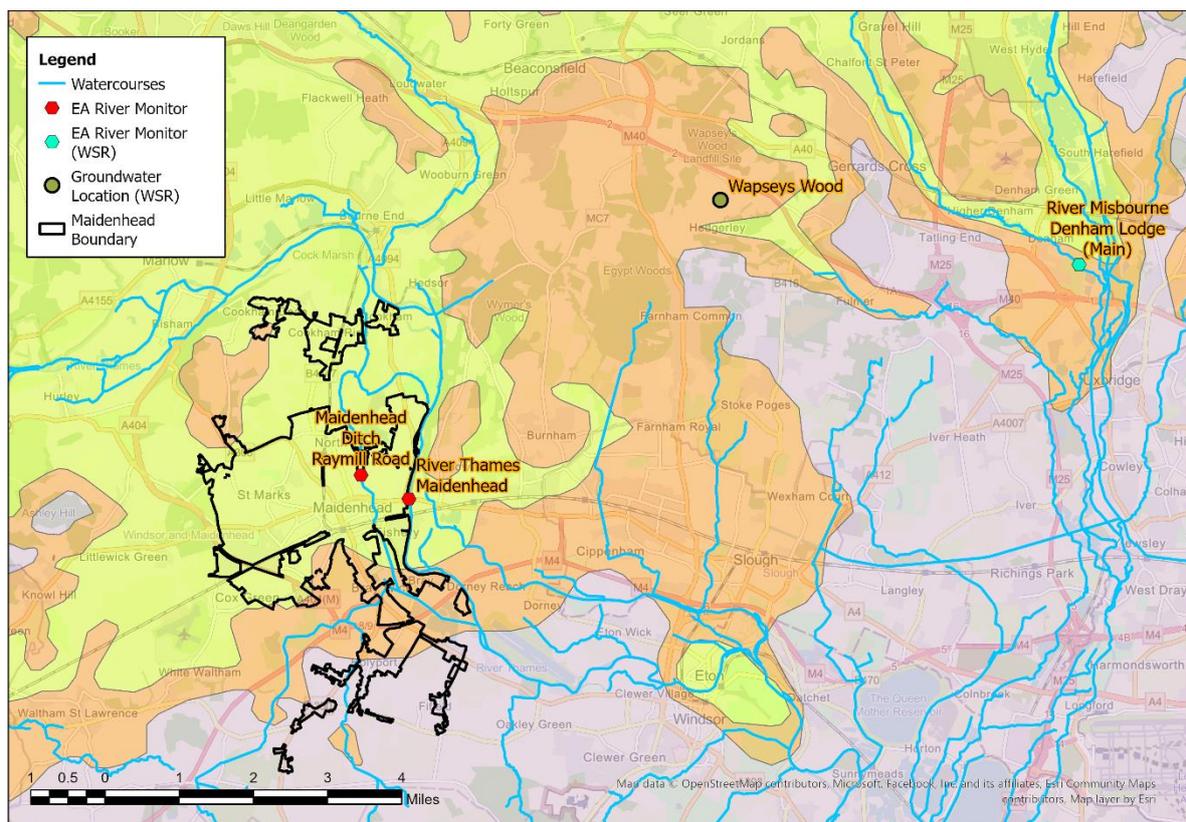
The Environment Agency has gauging stations on local watercourses measuring stage and observation boreholes measuring groundwater levels locally to the catchment which can be used to provide indicative local groundwater performance.

From previous investigations we have identified the following sites are good indicators of groundwater levels within the catchment.

- Maidenhead Ditch, Raymill Road.
- River Thames, Maidenhead.

These sites are illustrated in the figure below, alongside the closest groundwater reference station and closest gauging station from the Water Situation Report.

Figure 4 – Local Monitoring Stations



The following figures represent the last three hydrological years of level information at the indicator sites to build a picture of the relative conditions prevalent in the current year. It is presented against both the daily total rainfall values for the catchment and a rolling 15 day total rainfall.

Figure 5A – Maidenhead Ditch, Raymill Road

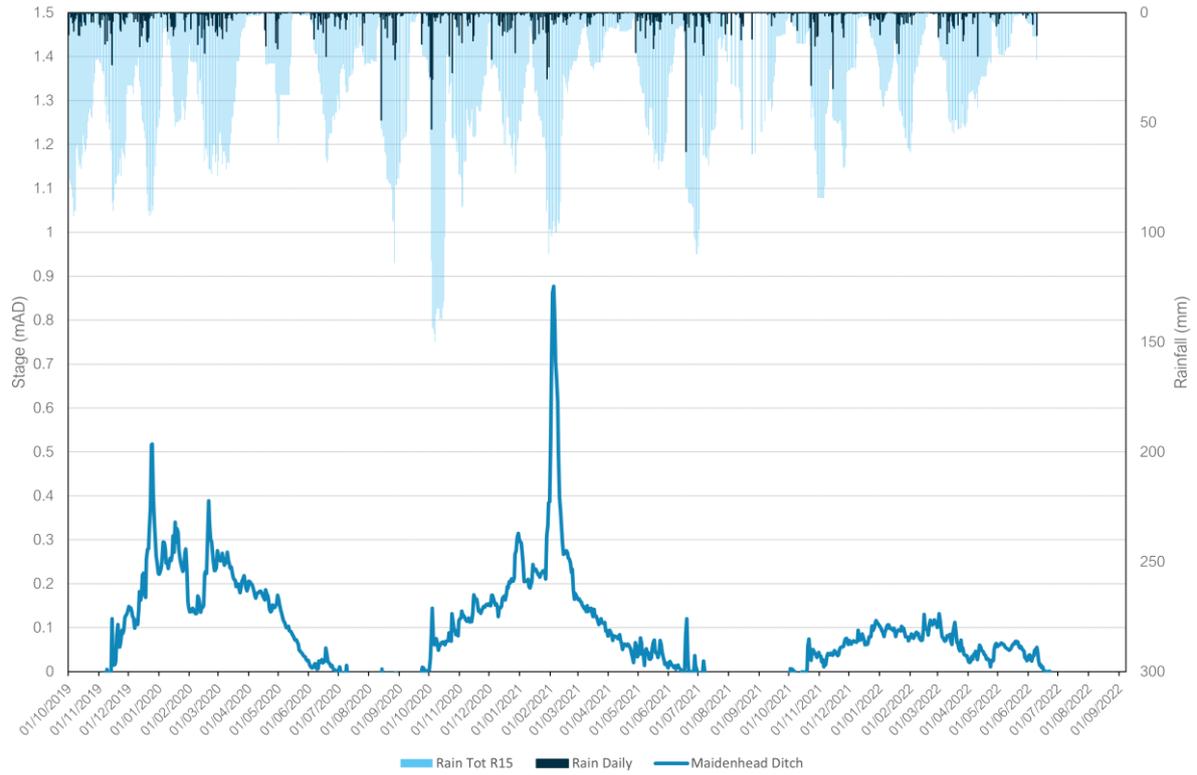
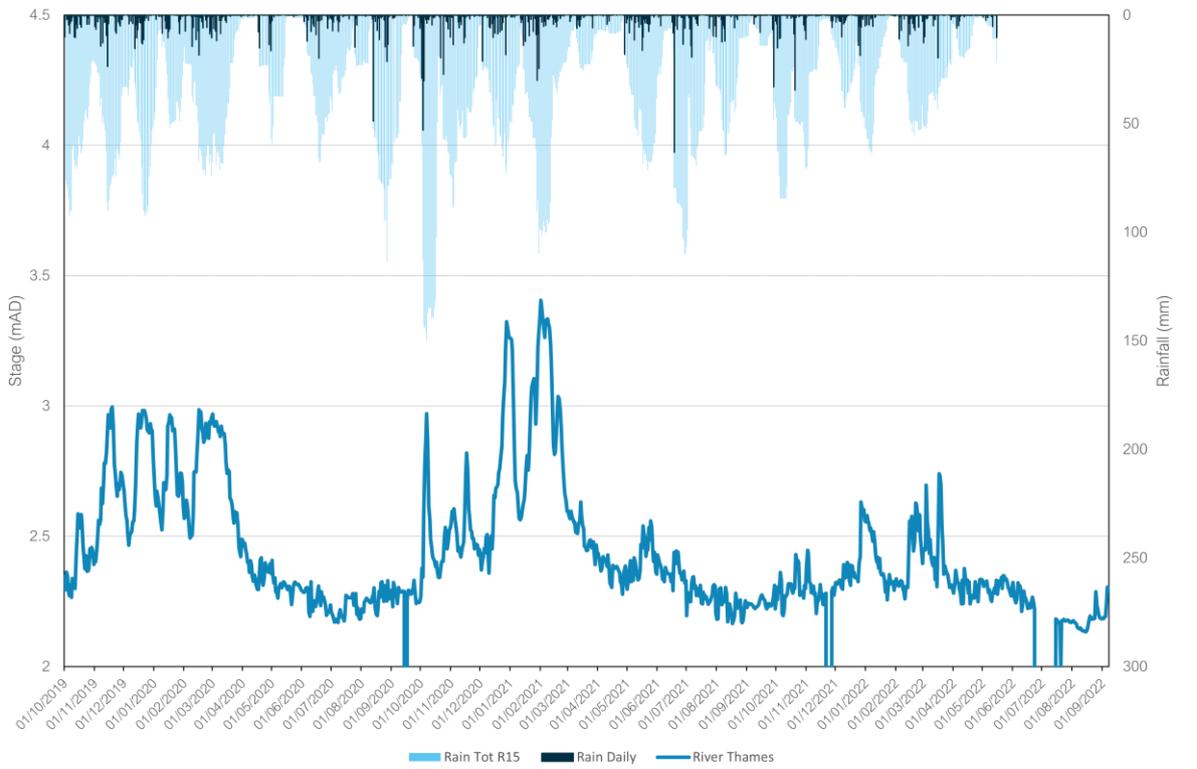
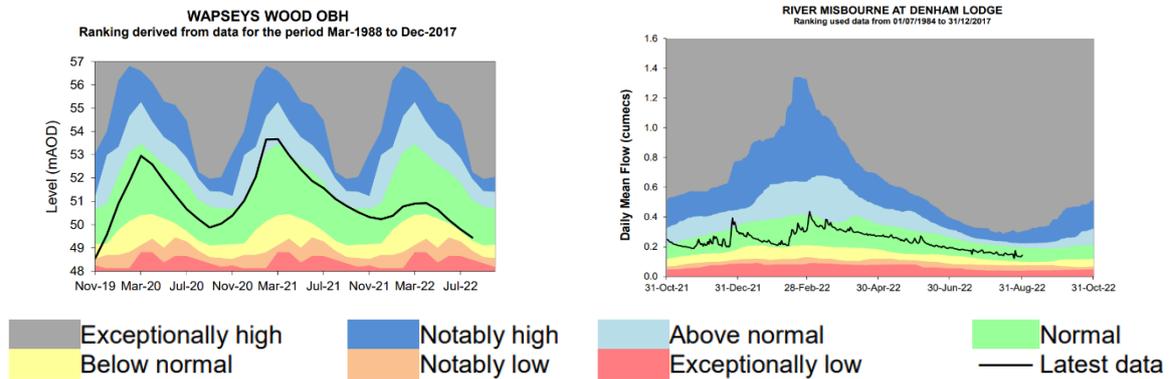


Figure 5B – River Thames, Maidenhead



In addition to these specific stations, the wider groundwater context is illustrated in the Water Situation Report for Chilterns - West and Cut. The nearest groundwater reference station is Wapseys Wood. This site shows significantly lower overall groundwater than the previous year. This can be seen in the figure below alongside the river indicator Denham on the River Misbourne.

Figure 6 – Water Situation Report



Extract from - [Water Situation Report \(publishing.service.gov.uk\)](https://publishing.service.gov.uk)

## Network Performance

Within the Maidenhead catchment there is one site detailed within the Environment Agency Consents Database which has an Event Duration Monitor (EDM) fitted.

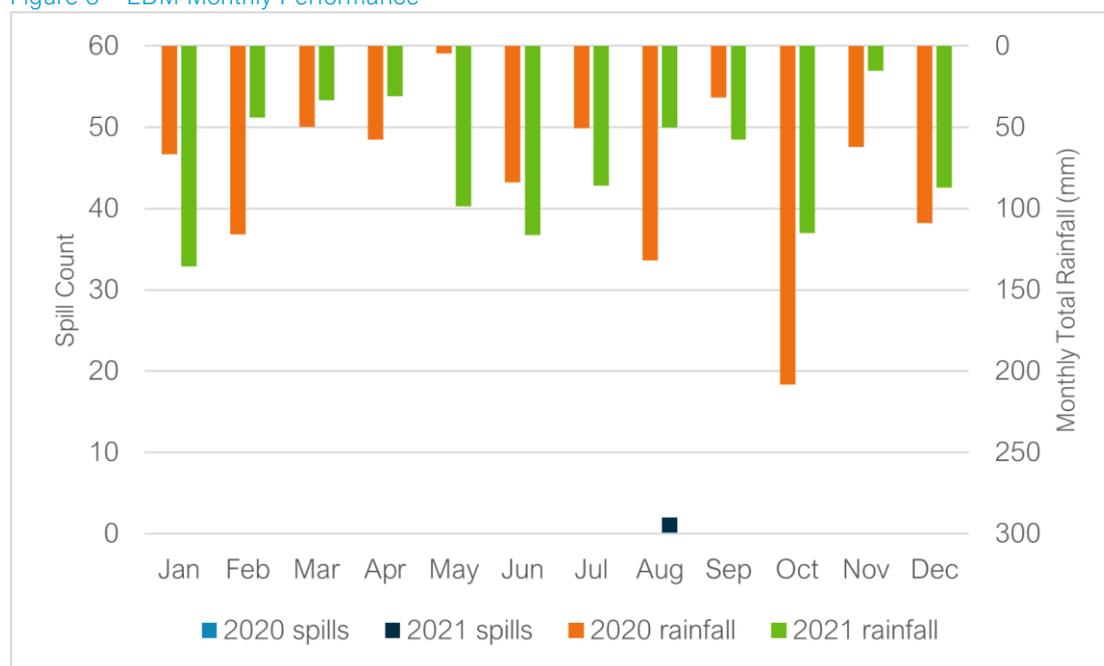
Table 7 below details the last 2 years performance of overflows within the catchment.

Table 7 – Event Duration Monitoring

Overflow	2020		2021	
	Spills	Duration (hours)	Spills	Duration (hours)
Maidenhead STW	0	0.71	2	1.15

A critical part of the assessment of EDM performance and its relation to groundwater inundation is to review the month-on-month spill performance, against previous years and the monthly total rainfall values to give context to the performance. Note a spill frequency of 0 is stated for 2020 which is lower than the published count of 1. The data has been corrected and the revised spill count of 0 will be included in the re-submission to the EA. It should also be noted that the Maidenhead EDM was only operational 35% of the time for 2020 and 38% of the time in 2021, due to a sensor failure. This may explain why spill statistics are particularly low. Figure 8 below presents the EDM performance trend and rainfall for recent years.

Figure 8 – EDM Monthly Performance



A trend in spill performance across the two recorded years cannot realistically be established as there were very few EDM spills in 2020 and 2021.

## Investigations & Interventions

This section details the activities that have been undertaken within the catchment within the Hydrological Year 2021-22.

### Monitor Installations

The sewer depth monitor (SDM) programme supports long term groundwater understanding within GISMP catchments. Currently, there are a total of 19 monitors installed within the Maidenhead catchment. There are currently 4 further monitor installs planned.

The data from these will be cross-referenced with other long-term records (where available) within the catchment.

### Remediation Works Undertaken this Hydrological Year

Table 9 below provides a summary of the investigations and remediation works undertaken or planned within the Maidenhead catchment in the 2021-22 Hydrological Year.

Table 9 – Works Undertaken in the 2021/22 Hydrological Year

Investigation/ remediation type	Number/ length undertaken
CCTV survey	N/A
Look and lift survey	N/A
Sewer lining	1.352 kilometres
Patch lining	N/A
Manhole sealing	N/A
Manhole sealing plates	N/A
Manhole covers and frames replaced	N/A

Although the seasonal trends in groundwater have been low in comparison with previous hydrological years, appropriate remedial action has been undertaken where groundwater levels have allowed.

## Summary

Rainfall in the Maidenhead catchment over the 2021/22 hydrological year has been below average, with groundwater levels in the aquifer beneath Maidenhead not reaching the levels seen in previous years which may have triggered groundwater ingress into the sewerage network and elevated flow/depth readings at monitoring sites.

Lift and look and CCTV surveys will continue throughout the remaining wet winter periods with the aim of finding further priority locations for remediation and investigating/justifying the need for future larger scale lining as part of our Price Review (PR) process if required.

# Addendum - Annual Update 2023

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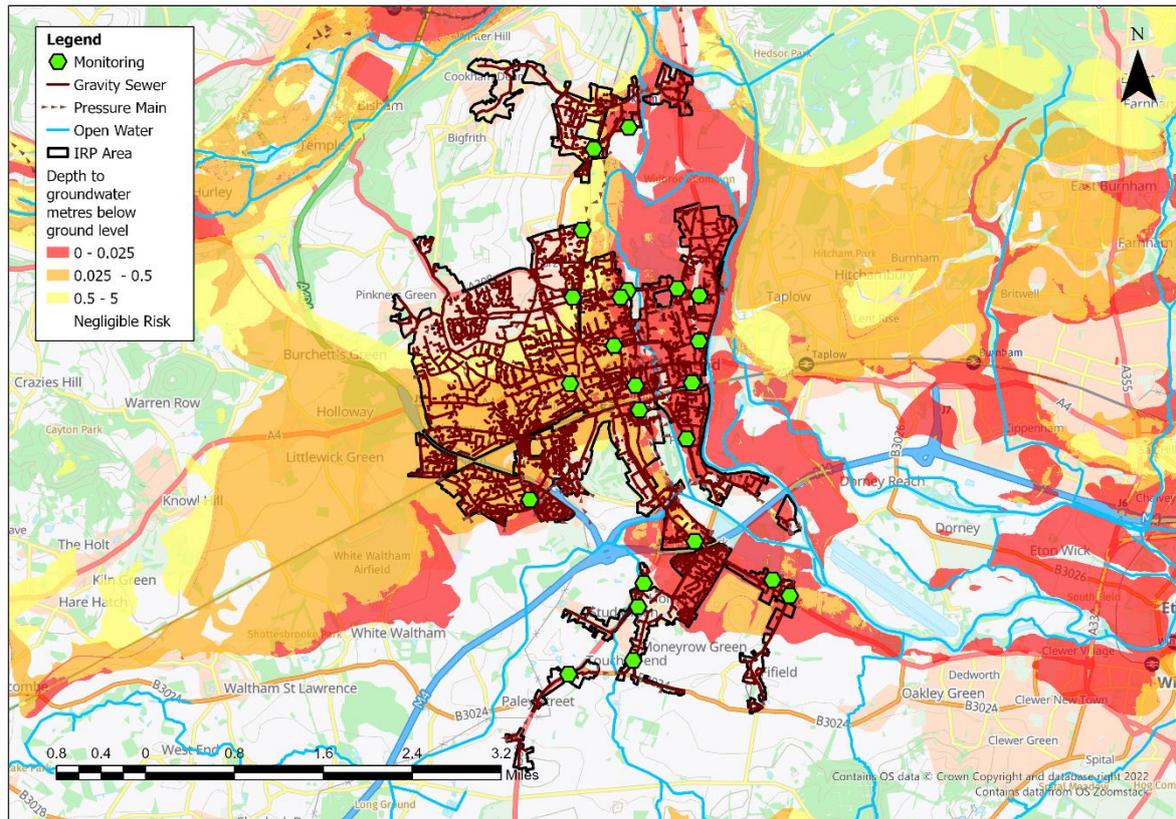
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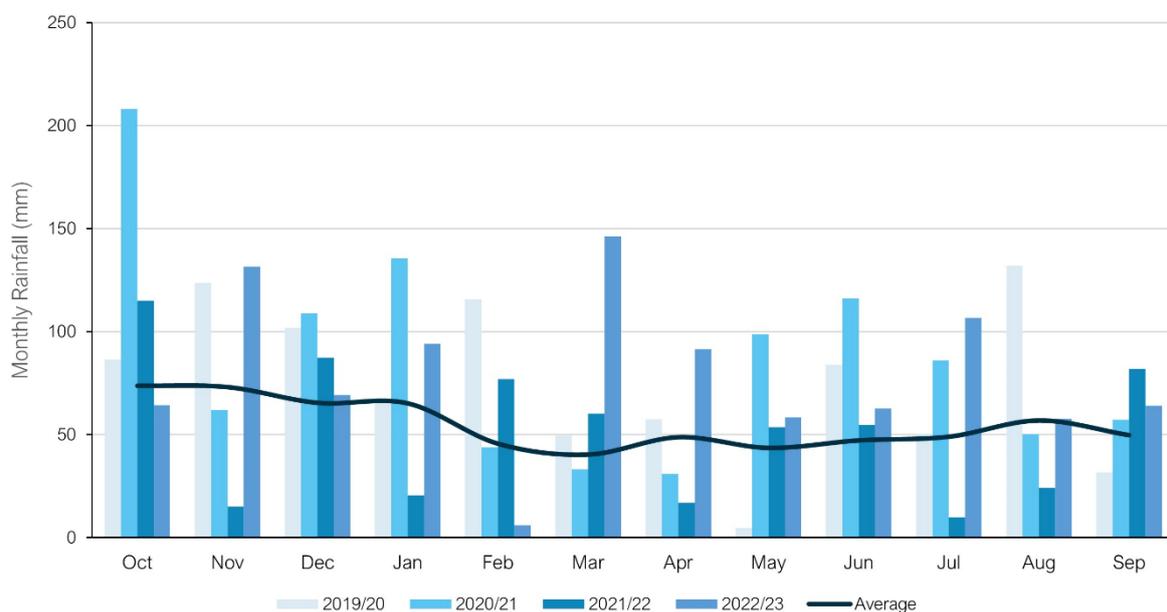
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### Catchment Rainfall

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Figure 2 – Monthly Rainfall Performance



Average Values taken from Met Office Weather Station at Reading University based on the period 1991-2020

The total rainfall for the 2022/23 hydrological year is 45% above the annual average total. Total rainfall values are presented in Table 3 below.

Table 3 –Total Rainfall Based on Hydrological Year

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## Groundwater / Local River Level

The Maidenhead catchment is situated in the Chilterns - West and Cut water resources area. It sits in the sedimentary bedrock of the Seaford Chalk formation and Newhaven Chalk formation, the Lambeth Group of clay, silt and sand, and the London Clay formation of clay, silt, and sand. The (northern) portion of the Maidenhead catchment in the Seaford Chalk formation and Newhaven Chalk formation is part of a designated principal aquifer within the UK.

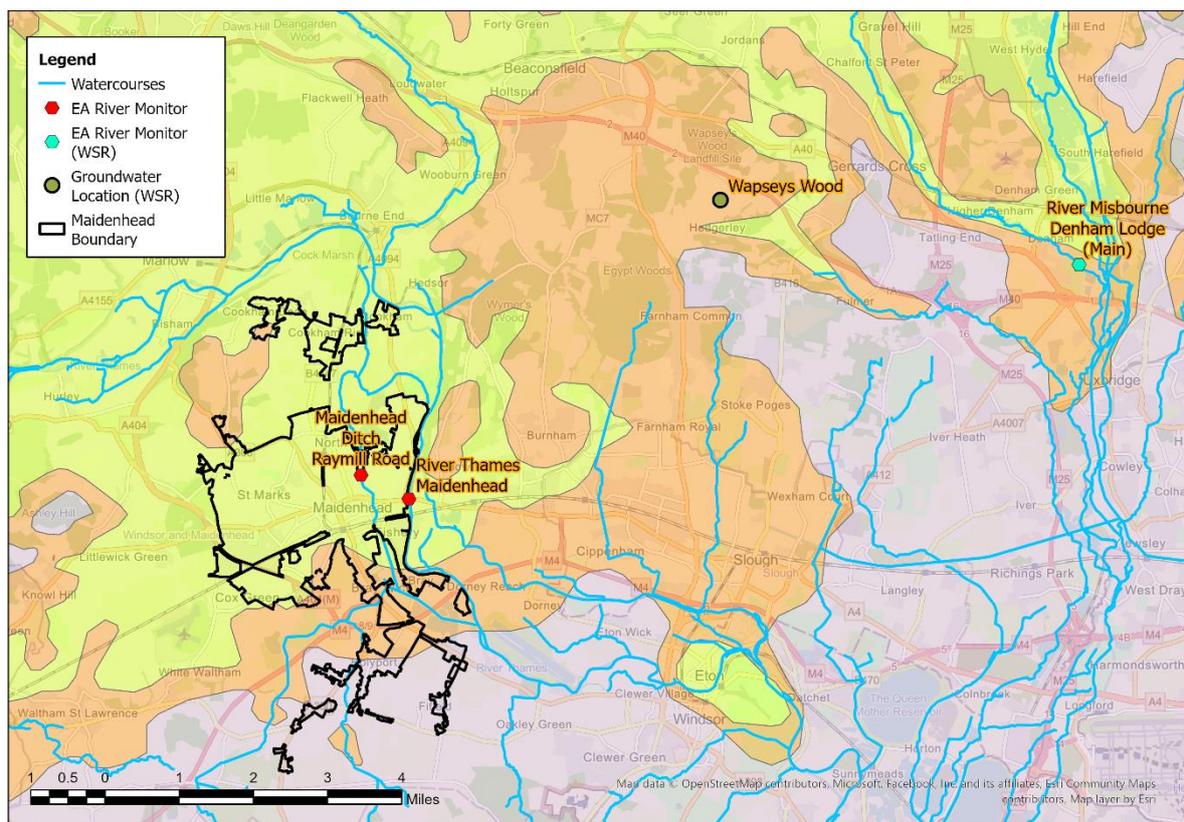
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The following figures represent the last three hydrological years of level information at the indicator sites to build a picture of the relative conditions prevalent in the current year. It is presented against both the daily total rainfall values for the catchment and a rolling 15-day total rainfall.

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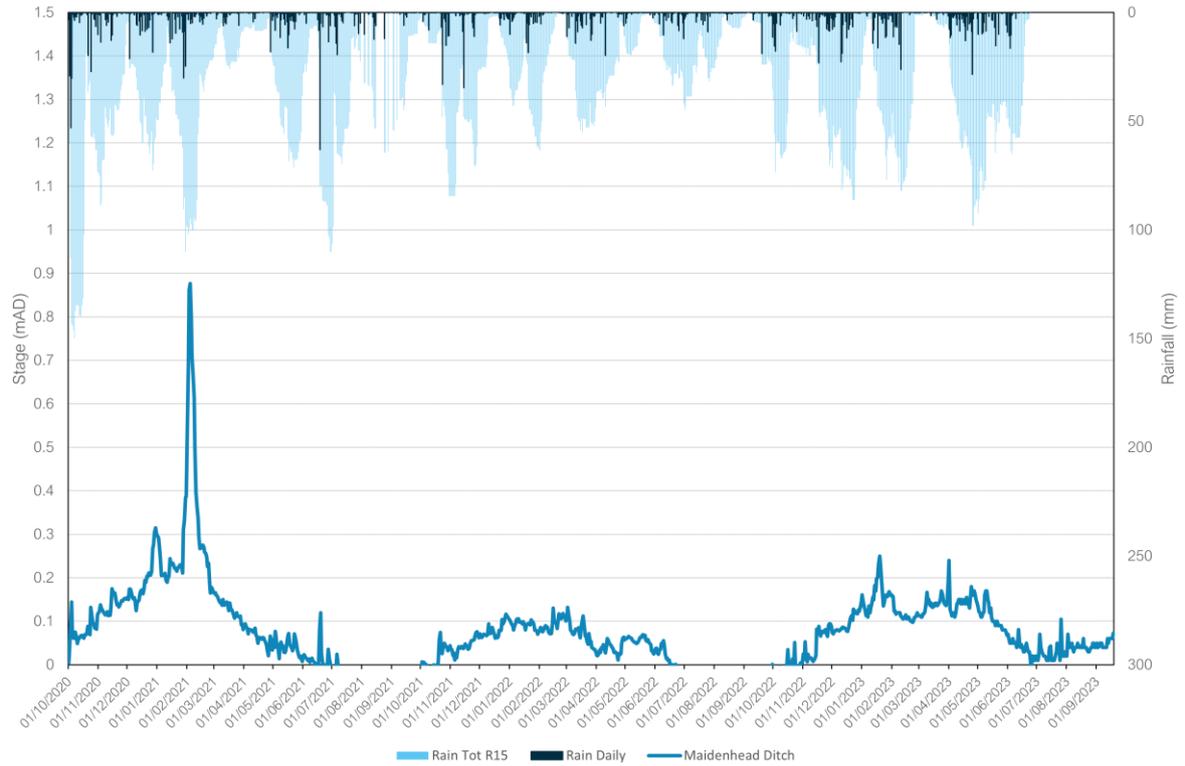
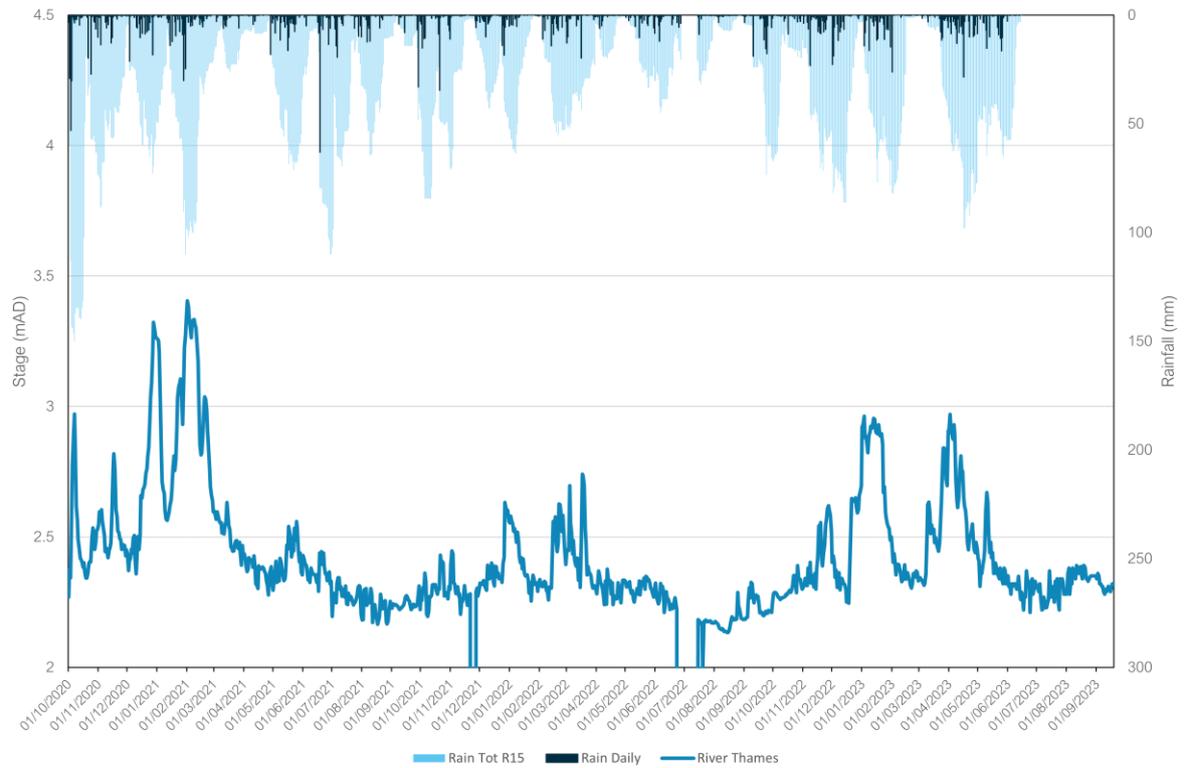
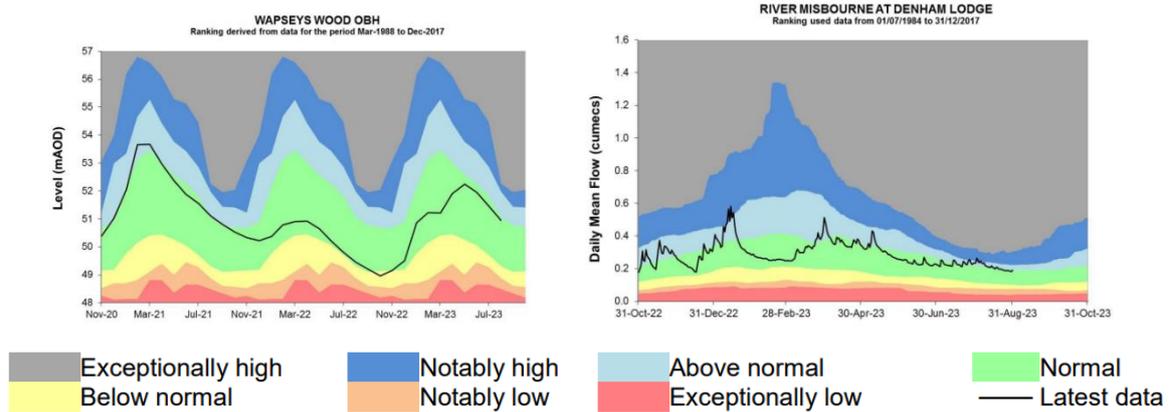


Figure 5B – River Thames, Maidenhead



In addition to these specific stations, the wider groundwater context is illustrated in the Water Situation Report for Chilterns - West and Cut. The nearest groundwater reference station is Wapseys Wood. This site shows groundwater levels generally at normal or around below normal levels in 2022. Groundwater levels are observed to rise towards the end of the year and have been observed at normal levels in 2023, and at higher levels than the equivalent periods in 2022. This can be seen in the figure below alongside the river indicator located at Denham on the River Misbourne.

Figure 6 – Water Situation Report



Extract from - [Water Situation Report \(publishing.service.gov.uk\)](https://publishing.service.gov.uk)

## Network Performance

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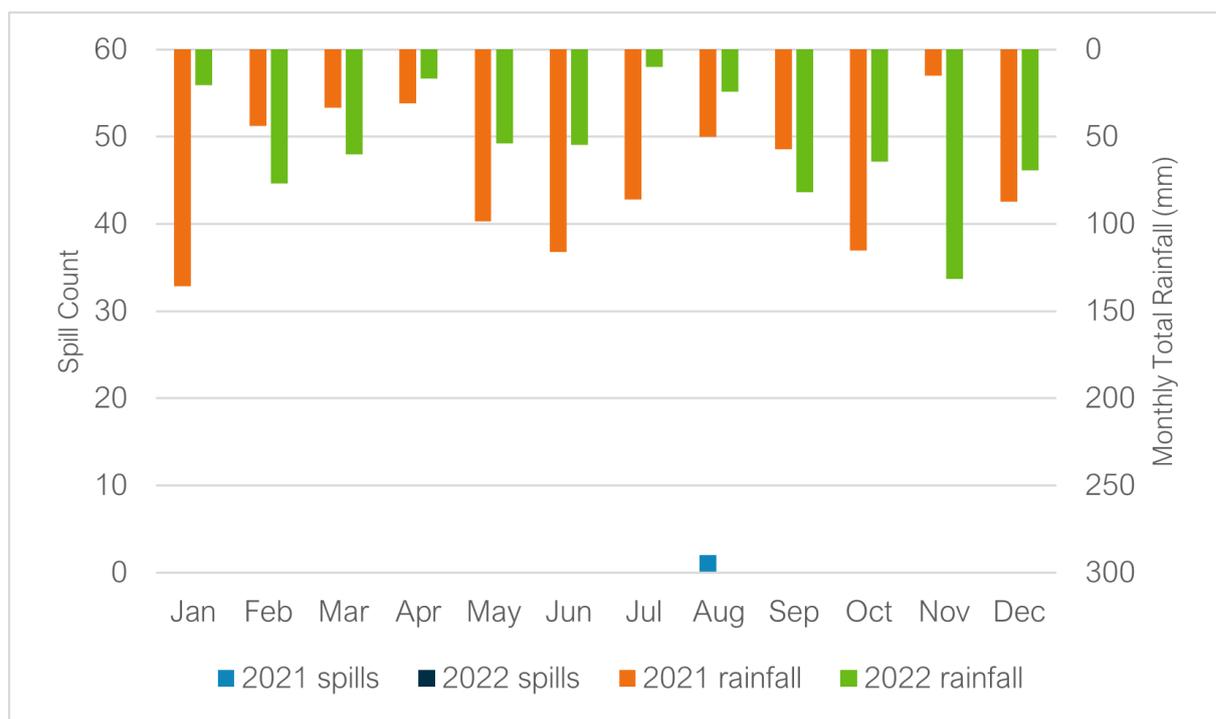
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Table 7 – Event Duration Monitoring

Overflow	2021		2022	
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Maidenhead STW	2	1.15	0	0

A critical part of the assessment of EDM performance and its relation to groundwater Infiltration is to review the month-on-month spill performance, against previous years and the monthly total rainfall values to give context to the performance. Note that the Maidenhead EDM was only operational 38% of the time in 2021, due to a sensor failure, which may have impacted the recorded spill count. Figure 8 below presents the EDM performance trend and rainfall for recent years.

Figure 8 – EDM Monthly Performance



A trend in spill performance across the two recorded years cannot realistically be established as there were very few EDM spills in 2021 and 2022. Similarly, no spills were recorded at the Maidenhead STW site in 2020, however the spill count may also have been impacted by monitor performance, see the 2021/22 Groundwater Impacted System Management Plan included in this PDF document. The EDM data for 2023 will be analysed once available to continue to examine the potential relationship between groundwater levels and overflow spills in the catchment.

## Investigations & Interventions

This section details the activities that have been undertaken within the catchment within the Hydrological Year 2022-23.

### Monitor Installations

The sewer depth monitor (SDM) programme supports long term groundwater understanding within GISMP catchments. Currently, there are a total of 23 monitors installed within the Maidenhead catchment. There are currently no further monitor installs planned.

The data from these will be cross-referenced with other long-term records (where available) within the catchment.

### Remediation Works Undertaken this Hydrological Year

Table 9 below provides a summary of the investigations and remediation works undertaken or planned within the Maidenhead catchment in the 2022-23 Hydrological Year, as well as works undertaken in the 2021/22 Hydrological Year.

Table 9 – Works Undertaken in the 2022/23 Hydrological Year & in the 2021/22 Hydrological Year

Investigation/ remediation type	Number/ length undertaken 21/22	Number/ length undertaken 22/23
CCTV survey	N/A	N/A
Look and lift survey	N/A	N/A
Sewer lining	1.35 kilometres	N/A
Patch lining	N/A	N/A
Manhole sealing	N/A	N/A
Manhole sealing plates	N/A	N/A
Manhole covers and frames replaced	N/A	N/A

No interventions/ investigations were carried out in the catchment in the 2022/23 Hydrological Year. However, the system will continue to be monitored and investigations/ interventions carried out as appropriate and when conditions allow.

An upgrade is also planned for Maidenhead STW. This will improve its ability to treat the volumes of incoming sewage, reducing the need for untreated discharges to the environment. The scheme, which is still in the design phase, is due to be completed in 2025.

## Summary

This hydrological year (October 2022 – September 2023), indicator site data suggests groundwater levels have generally been higher in the Maidenhead catchment than the previous hydrological year. EDM data for 2023 will be analysed once available to continue to examine and understand the potential relationship between groundwater levels and overflow spills in the Maidenhead catchment. Few spills were recorded at Maidenhead STW from 2020 – 2022, however recorded spill counts were likely impacted by monitor performance issues.

Lift and look and CCTV surveys will continue throughout the remaining wet winter periods with the aim of finding further priority locations for remediation and investigating/justifying the need for future larger scale lining as part of our Price Review (PR) process if required.

# Addendum - Annual Update 2024

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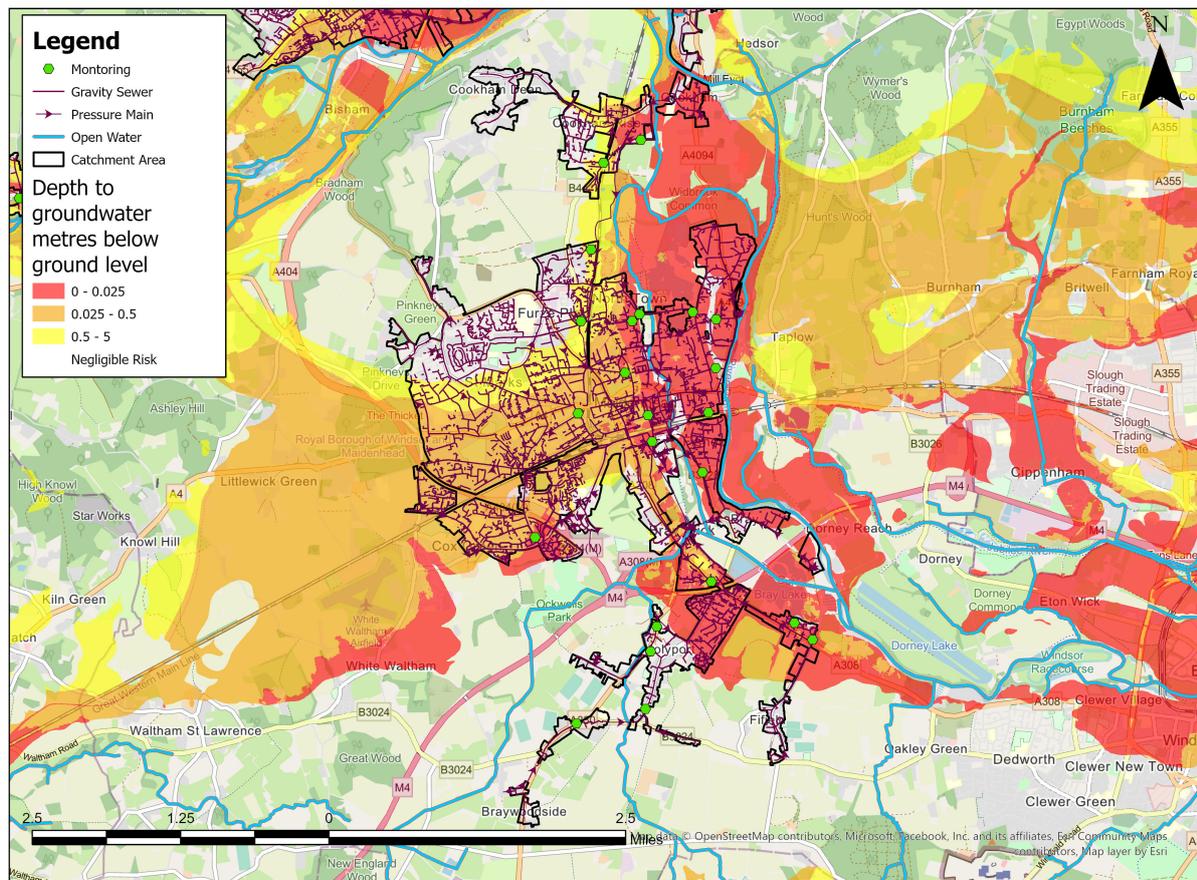
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## Overview

This addendum to the Maidenhead Groundwater Impacted System Management Plan 2021 (GISMP) provides an update on work undertaken in the Hydrological Year October 2023 to September 2024. The key points covered include:

- Hydrological conditions
- Performance of the sewerage system
- Mitigation / remedial measures progressed over the last year and those being planned
- Summary and plan for 2024/25

Figure 1 – Maidenhead Monitoring Plan



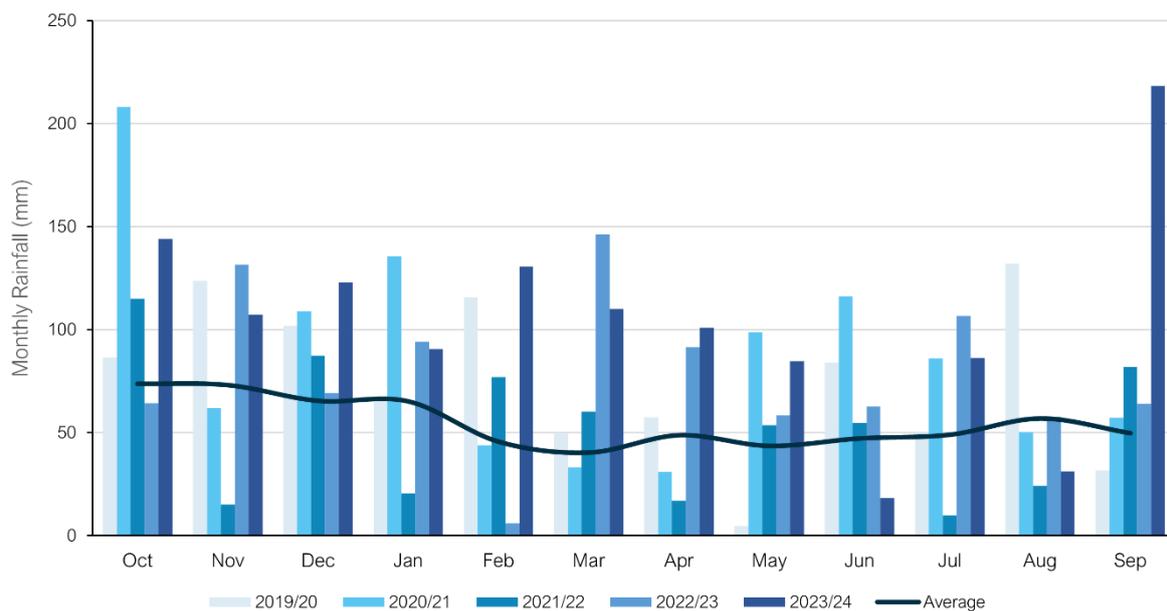
## Hydrological Review – 2023-2024

This section summarises the hydrological conditions across the Maidenhead catchment within the period under investigation and provides comparison against previous year’s performance to put the annual performance into context. The hydrological review has been undertaken based on the Hydrological Year which runs from October 1<sup>st</sup> to September 30<sup>th</sup>.

### Catchment Rainfall

Representative Radar rainfall has been used to generate monthly data at catchment level for comparison with average data generated by local Met Office Weather Station Records. Figure 2 presents the comparison of this data for the last five hydrological years to support longer term trends within the local system.

Figure 2 – Monthly Rainfall Data



Average Values taken from Met Office Weather Station at Reading University based on the period 1991-2020

The total rainfall for the 2023/24 hydrological year is 89% above the annual average total. Total rainfall values are presented in Table 3 below.

Table 3 – Total Rainfall Based on Hydrological Year

Average (mm)	2019/20 (mm)	2020/21 (mm)	2021/22 (mm)	2022/23 (mm)	2023/24 (mm)
<b>658</b>	904	1031	616	952	1245

## Groundwater / Local River Level

The Maidenhead catchment is situated in the Chilterns - West and Cut water resources areas. It sits in the sedimentary bedrock of the Seaford Chalk formation and Newhaven Chalk formation, the Lambeth Group of clay, silt and sand, and the London Clay formation of clay, silt, and sand. The (northern) portion of the Maidenhead catchment in the Seaford Chalk formation and Newhaven Chalk formation is part of a designated principal aquifer within the UK.

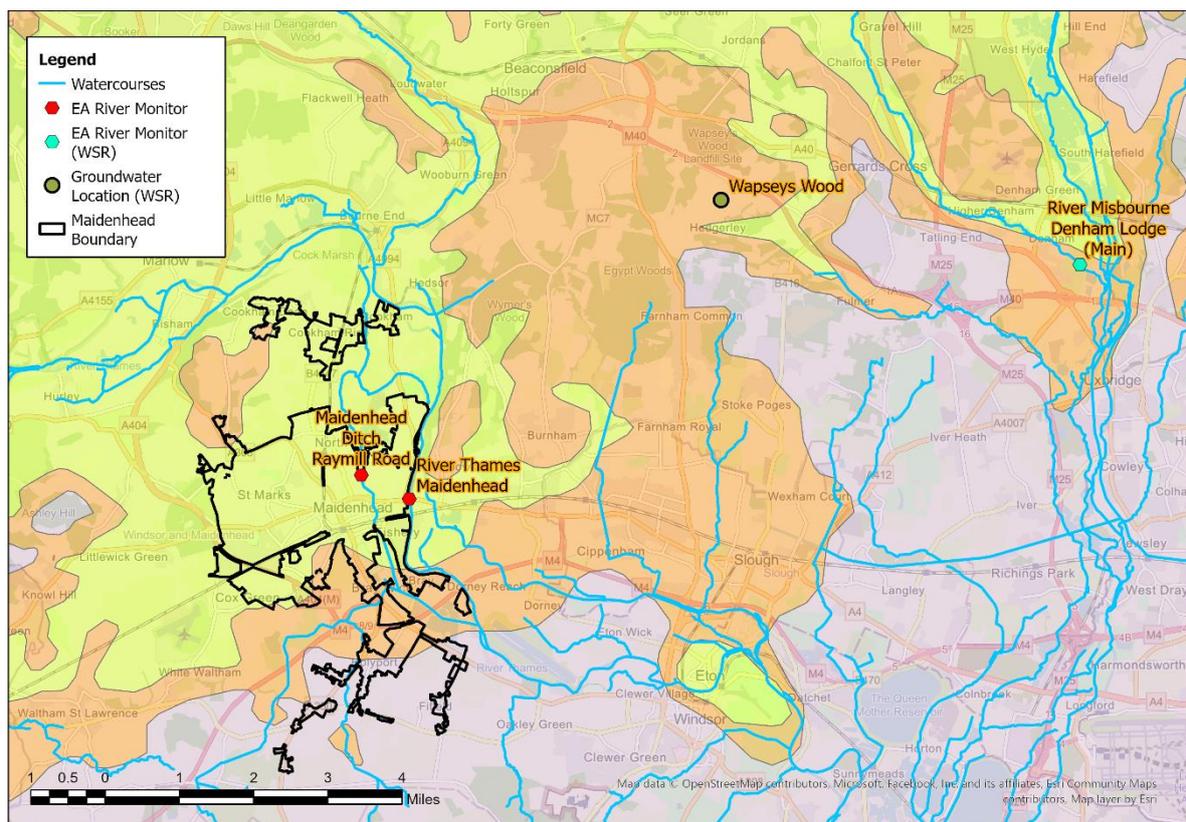
The Environment Agency has gauging stations on local watercourses measuring stage, and observation boreholes (OBH) measuring groundwater levels locally to the catchment which can be used to provide indicative local groundwater performance.

From previous investigations we have identified the following sites as good indicators of groundwater levels within the catchment.

- Maidenhead Ditch, Raymill Road.
- River Thames, Maidenhead.

These sites are illustrated in Figure 4, alongside the closest groundwater reference station and closest gauging station from the Water Situation Report.

Figure 4 – Local Monitoring Stations



Figures 5A-5B represent the last three hydrological years of level information at the indicator sites to build a picture of the relative conditions prevalent in the current year. It is presented against both the daily total rainfall values for the catchment and a rolling 15-day total rainfall.

Figure 5A – Maidenhead Ditch, Raymill Road

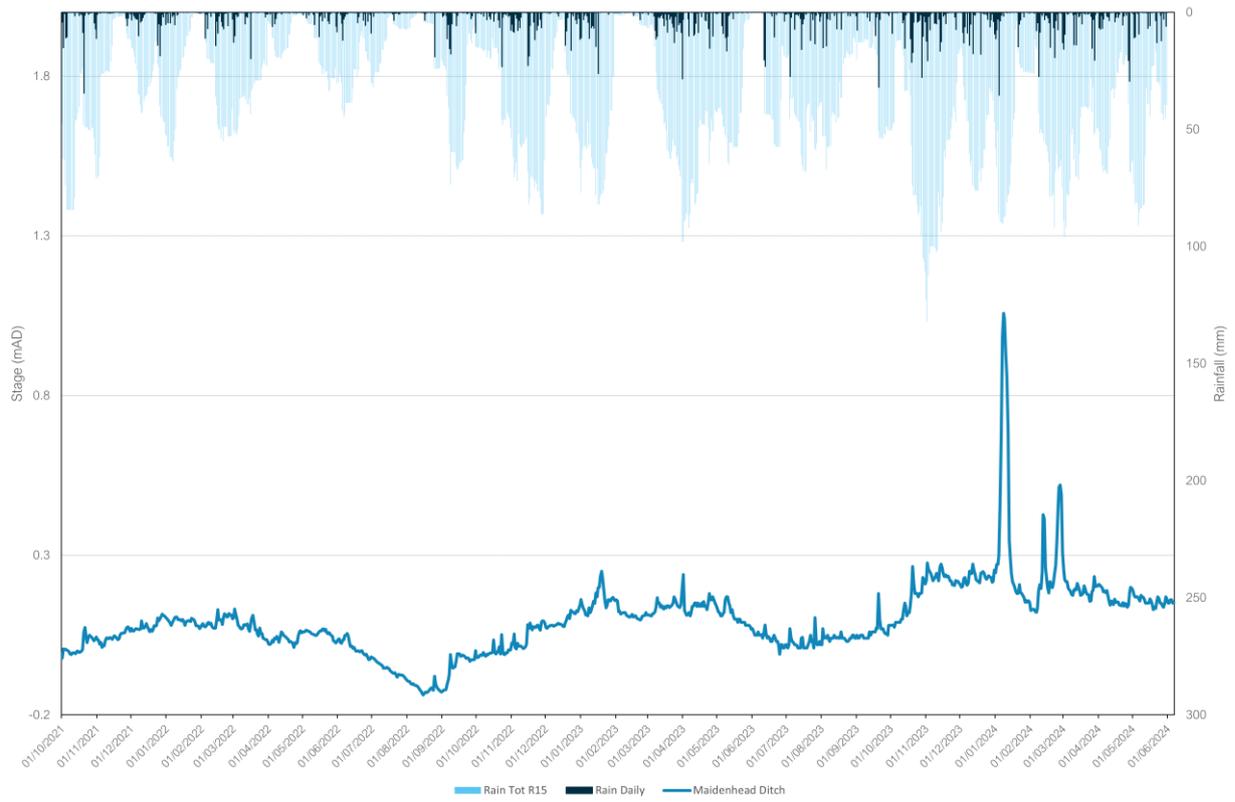
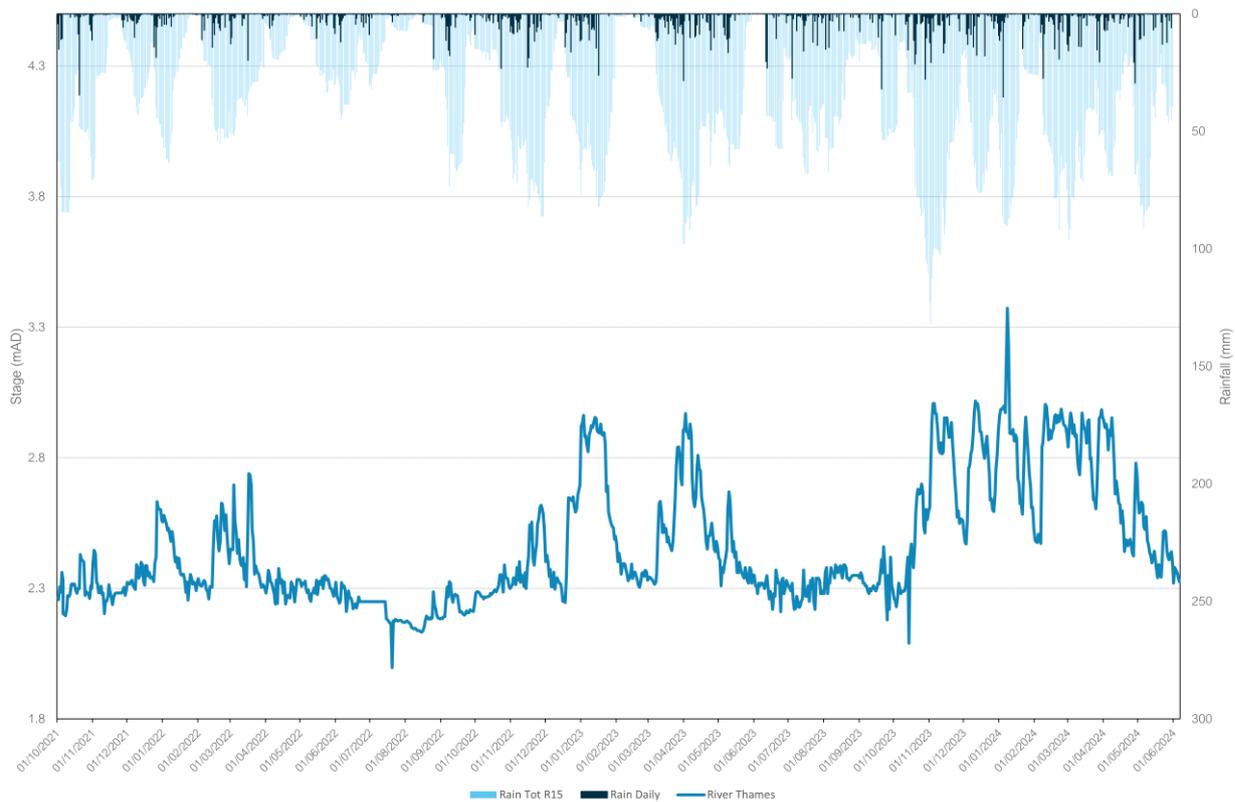
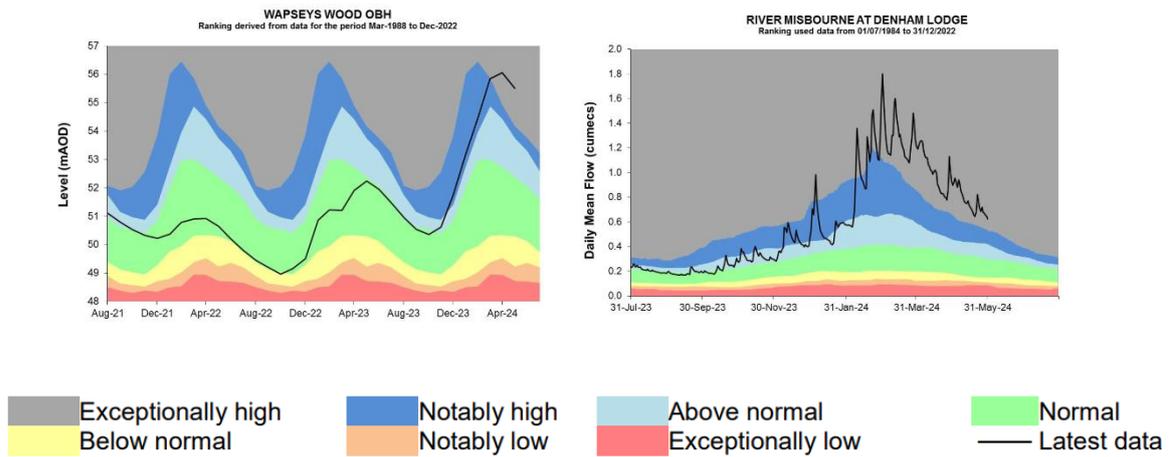


Figure 5B – River Thames, Maidenhead



In addition to these specific stations, the wider groundwater context is illustrated in the Water Situation Report for Chilterns - West and Cut. The nearest groundwater reference station is Wapseys Wood. This site shows groundwater levels have reached significantly higher levels this hydrological year compared to the previous two hydrological years and were consistently at notably high/ exceptionally high levels in early 2024. This can be seen in Figure 6 alongside the river indicator located at Denham on the River Misbourne.

Figure 6 – Water Situation Report



Extract from - [Water Situation Report \(publishing.service.gov.uk\)](https://publishing.service.gov.uk)

## Network Performance

Within the Maidenhead catchment there is one site detailed within the Environment Agency Consents Database which has an Event Duration Monitor (EDM) fitted.

Table 7 below details the last 2 years performance of overflows within the catchment.

Table 7 – Event Duration Monitoring

Overflow	2022		2023	
	Spills	Duration (hours)	Spills	Duration (hours)
Maidenhead STW	0	0	0	0

A critical part of the assessment of EDM performance and its relation to groundwater Infiltration is to review the month-on-month spill performance, against previous years and the monthly total rainfall values to give context to the performance.

No spills were recorded at Maidenhead STW in 2022 or in 2023. Based on the indicator site data shown in Figure 6, groundwater levels in the catchment were generally in the normal range throughout 2022 and 2023. Although indicator site data suggests groundwater levels in the catchment reached higher levels in 2020 and 2021 (see previous Addendum Reports included in this PDF document), EDM monitor issues (sensor failure) likely impacted the recorded spill frequencies in these years, limiting the utility of this data.

As can be seen in Figure 6, groundwater levels have been significantly higher this hydrological year, with sustained periods of notably/ exceptionally high groundwater levels. Therefore, the EDM data for 2024 will be analysed once available to assess the impact of this rise in groundwater levels on spill frequency at Maidenhead, and better understand the impact of groundwater infiltration on spills in the catchment.

## Investigations & Interventions

This section details the activities that have been undertaken within the catchment within the Hydrological Year 2023-24.

### Monitor Installations

The sewer depth monitor (SDM) programme supports long term groundwater understanding within GISMP catchments. Currently, there are a total of 23 monitors installed within the Maidenhead catchment. There are currently no further monitor installs planned.

The data from these will be cross-referenced with other long-term records (where available) within the catchment.

### Remediation Works Undertaken this Hydrological Year

Table 9 below provides a summary of the investigations and remediation works undertaken or planned within the Maidenhead catchment in the 2023-24 Hydrological Year, as well as works undertaken in the previous two hydrological years.

Table 9 – Works Undertaken in the 2023/2024 Hydrological Year, 2022/23 Hydrological Year & in the 2021/22 Hydrological Year

Investigation/ remediation type	Number/ length undertaken 21/22	Number/ length undertaken 22/23	Number/ length undertaken 23/24
CCTV survey	N/A	N/A	N/A
Look and lift survey	N/A	N/A	N/A
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Manhole sealing	N/A	N/A	N/A
Manhole sealing plates	N/A	N/A	N/A
Manhole covers and frames replaced	N/A	N/A	N/A

No interventions/ investigations were carried out in the catchment in the 2023/24 Hydrological Year. However, the system will continue to be monitored and investigations/ interventions carried out as appropriate and when conditions allow.

An upgrade is also planned for Maidenhead STW. This will improve its ability to treat the volumes of incoming sewage, reducing the need for untreated discharges to the environment. The scheme, which is currently in the design phase, is due to be completed in 2026. Note, delivery dates are being managed at a programme level, delivery dates stated are based upon current views and are subject to change.

This catchment is expected to meet all government targets for storm overflows by 2045 – 2050.

## Summary

Indicator site data suggests groundwater levels in the Maidenhead catchment have been significantly higher this hydrological year than in the previous hydrological year. No spills were recorded at Maidenhead in 2022 or in 2023, when indicator site data suggests that groundwater levels in the catchment were generally in the normal range. EDM data for 2024 will be analysed once available to continue to examine and understand the potential relationship between groundwater levels and overflow spills in the Maidenhead catchment.

Lift and look and CCTV surveys will continue throughout the remaining wet winter periods with the aim of finding further priority locations for remediation and investigating/justifying the need for future larger scale lining as part of our Price Review (PR) process if required.



**It's everyone's water**

