



Important information
April 2024

Your reference
BB00455442



thameswater.co.uk
customer.feedback@thameswater.co.uk

0800 316 9800
Our lines are always open

Dear Resident,

Site Set up

We are getting ready to begin our Guildford Resilience Pipeline, which means preparing our site set up on the A25 will continue with site cabins being delivered.

When we are working

This work is due to **start on the 29th April 2024 and we should have completed the installation by 3rd May 2024**, our working hours will be **Monday to Friday from 8:00am to 5:00pm**.

Where this is taking place



This work is located adjacent to the A25 opposite Denis' Food Van.

This will be undertaken within our defined site area.

How you are affected

- You will notice some groundwork in preparation for the site cabins
- There will be an increase in local vehicles as we deliver site equipment
- You will see some cabins being installed within our authorised site area
- There may be an increase in noise but only during our working hours
- Local Businesses will not be affected by the works

Queries or concerns

If you do have any queries or concerns please contact our contractor liaison specific to this project by calling **Nicola Daniels** on **07463 417035** or emailing nicola.daniels@gallifordtry.co.uk

You can also get in touch with us by calling **0800 316 9800**, selecting option one and quoting the reference **BB00455442**

What if you need some extra support?

If you need a helping hand, our priority services team can provide support. For more information, please visit thameswater.co.uk/priority-services or call us on 0800 009 3652.

Thank you for your continued cooperation and understanding of this essential work.

Yours sincerely,

Kieron Kenny
Senior Project Manager