

Gate three query process

Strategic solution(s)	SESRO
Query number	SER008
Date sent to company	19/09/2025
Response due by	23/09/2025

Query

This query is in relation to supporting document G – stakeholder engagement strategy.

- The gate three submission indicates that a formal response to the non-statutory consultation will be issued in summer 2025. Please can you provide a copy of this response for review?
- The submission also notes that statutory consultation is scheduled for Autumn/Winter 2025. Please can you provide an update on the current plans and timelines for this consultation?

Solution owner response

Information pertaining to the results of the non-statutory consultation:

- Feedback Report (by Ipsos) – <https://thames-sro.co.uk/media/1kchxrku/sesro-feedback-report-to-our-consultation-2024.pdf>
- Statement of Response (by Thames Water) – <https://thames-sro.co.uk/media/mpicfw51/sesro-statement-of-response-to-our-non-statutory-public-consultation-2024.pdf>

We are currently planning to launch our statutory consultation at the end of October 2025, which will run to mid-January 2026. We are planning to hold seven in-person and two online public information events where the public will be able to find out more about the project, how it has developed, and ask questions of the project team. We'll be advertising the consultation widely using a variety of traditional channels as well as digital and social media advertising.

Date of response to RAPID	22/09/2025
Strategic solution contact / responsible person	